

## **CONGRATULATORY MESSAGE**

Graduation is a milestone event deserving of celebration. It is the culmination of an academic journey over many years in which you worked hard, persevered and no doubt overcame many challenges. You and your loved ones have made many sacrifices in pursuit of your qualification. You have acquired new knowledge in your chosen field, and grappled with matters deserving of our collective attention, like sustainability, poverty and social injustice.

Yes, such a crowning moment in your life must be acknowledged and celebrated with pride and joy.

This joy is ours too, for graduation is the highlight of our University calendar as we witness successful students cross the stage to be capped and enter a new chapter of their lives. Each of you has a unique story to tell and an exciting journey ahead.

While we are confident that Mandela University has equipped you with an excellent academic qualification for the challenges of life and work to come, we are equally hopeful that you will live the legacy of our namesake.

With the honour of being the only University in the world to bear the name of one of the world's greatest icons, Nelson Mandela, comes huge responsibilities. Nothing less than adhering and advancing the efforts of our former President will suffice. You are encouraged to continue his and our quest towards a more just, healthy and equal society.

Regardless of your chosen career, use your new-found qualification as a force for good, strive to serve a cause larger than yourself and endeavour to change the world for the better. As in the words of Nelson Rolihlahla Mandela himself "education is the most powerful weapon which you can use to change the world".

We thank you for entrusting your dreams with us. It's you who make us want to do better, for it's you, our students, who give our institution a human face. It's you who will live his and our legacy.

We applaud and salute your achievement and wish you all the best in your future endeavours. As Nelson Mandela University alumni, we look forward to watching your story unfold.

Congratulations!

**Dr Geraldine Fraser-Moleketi**  
**Chancellor**



**Prof Sibongile Muthwa**  
**Vice-Chancellor**



## **ABOUT NELSON MANDELA UNIVERSITY**

Nelson Mandela University is a new generation university, distinguished by a wide range of study options and access routes open to students. With 470 programmes from certificate through to doctoral level across 200 different career fields, Nelson Mandela University truly is a comprehensive university.

Founded on more than a century of quality higher education, Nelson Mandela University nurtures innovation, fosters creativity, embraces technology and develops people towards changing the world for the better. The University was previously known as Nelson Mandela Metropolitan University (NMMU), but on 20 July 2017 it was officially re-launched as Nelson Mandela University – the only university in the world to have been given this privilege. Our alumni also come from the University of Port Elizabeth, the PE Technikon and Port Elizabeth campus of Vista University, as these three institutions were combined to form NMMU in 2005.

The University has a strong record of research, working extensively in partnership with business and industry, and has an even more exciting future ahead of it, especially in terms of its contribution to the socio-economic development of the metro, region, country and continent of Africa.

This is due, among other new and growing ventures, to Nelson Mandela University's bold journey towards becoming the leading destination for all Ocean Sciences postgraduate teaching, learning, research and engagement in Africa with the launch of its dedicated campus in September 2017.

### **Our campuses**

The launch of the Ocean Sciences Campus means Nelson Mandela University now has seven campuses and about 27 000 students.

Six of Nelson Mandela University's campuses are in Nelson Mandela Bay and one is in George on the Garden Route. The seven campuses are:

- South Campus in Summerstrand (within a 720-hectare private nature reserve)
- North Campus in Summerstrand
- Ocean Sciences Campus, adjacent to North and South campuses in Summerstrand
- Second Avenue Campus, home to our "green" Business School, in Summerstrand
- Bird Street Campus, a growing postgraduate arts hub in Central
- Missionvale Campus in Missionvale
- George Campus in George

### **Facilities and supportive teaching and learning environment**

Nelson Mandela University is privileged to have outstanding facilities. All students have access to well-equipped laboratories, some of which are open 24/7, and free Wi-Fi throughout all its campuses. All lecture halls are equipped with the latest technology and students have the opportunity of using additional e-learning tools online. The campus libraries and information services network offers a state-of-the-art integrated online system. There are cafeterias, food courts and coffee shops.

A range of opportunities is provided to enhance the academic success of students. These include a first-year orientation programme, peer-facilitated learning opportunities (eg, Supplemental Instruction, e-PAL, tutorials, practicals, mentor programmes, 'Keys to Success' workshops and online resources). The University also promotes learning and development beyond the classroom towards enhancing holistic student development. To recognise this learning, Nelson Mandela University has developed an innovative, electronic co-curricular record system. This record complements the students' academic record.

The University also offers the finest sporting facilities in the Eastern Cape and numerous venues for conferences, meetings and other special events.

### **Faculties**

Nelson Mandela University has seven faculties. They are:

- Arts
- Business and Economic Sciences
- Education
- Engineering, the Built Environment and Information Technology
- Health Sciences
- Law
- Science

## **Academic focus areas**

Though the University prides itself on its vast range of programme offerings, it has a number of strategic areas in terms of its core business of teaching and learning, research and engagement. These are:

- Health and wellness
- Economic and business development with a focus on job creation and entrepreneurship
- Materials and process development for industry and manufacturing
- Emerging information and communications technology for development
- Environmental and natural resource management
- Culture, communication and language
- Leadership, governance, democracy and justice
- Educational development in support of excellence in teaching, learning and curriculum
- Infrastructure and human settlement development

## **Strategic research areas**

- Biodiversity conservation and restoration
- Coastal marine and shallow water ecosystems
- Cyber citizenship
- Democratisation, conflict and poverty
- Earth Stewardship Science
- Health and wellbeing
- Humanising pedagogies
- Manufacturing technology and engineering
- Nanoscale characterisation and development of strategic materials
- Science, Mathematics and Technology Education for Society
- Strategic energy technologies
- Sustainable human settlement development and management
- Sustainable local economic development

## **Research and Engagement entities**

Nelson Mandela University has more than 30 focused institutes, centres and units that exist over and above the formal academic structures. These are aimed at promoting research, technology transfer and innovation. They include the likes of InnoVenton, the University's go-getting Institute for Chemical Technology and Downstream Chemicals; eNtisa, an institute that focuses on seeking solutions through engineering; Earth Stewardship Science Research Institute (ESSRI); and the Institute for Coastal and Marine Research. Many are award-winning entities. The University also has many more engagement institutes, centres and units and two clinics serving society in various initiatives. Its mobile Zanemphilo health platform, for example, serves both indigent communities and its Health Sciences students with practical experience. The latter forms part of the growing Interprofessional Education (IPE) that will undergird the University's Health Science qualifications as it moves towards the formalisation of its Medical School.

## **'Green' endeavours**

In line with its value of respect for the natural environment, Nelson Mandela University is involved in a large number of "green" initiatives that will not only reduce its own carbon footprint but is also assisting others in seeking renewable energy resource solutions. The University's Business School, for example, was the first in the country to be awarded four-star "green" accreditation for a public and education building by the Green Building Council of South Africa in 2013. The "green" agenda is supported by the Centre for Renewable Energy, which is recognised as a research leader in the field, and the University's overriding strategic priority towards all-round environmental economic and environmental sustainability.

## **International links**

About 8% of the University's student body comes from 84 different countries outside of South Africa. The Office for International Education fosters relationships and manages inter-institutional linkages to enrich both Nelson Mandela University staff and students. These partnerships also foster our growing research.

## **Reasons to be proud:**

- Nelson Mandela University is the only University in the world to be named after the global icon Nelson Mandela.
- Nelson Mandela University's diversity and multiculturalism. Our African students come from 32 countries on the continent.
- The Centre for High Resolution Transmission Electron Microscopy (CHRTEM) is the only place in Africa where scientists can view atoms in line with the University's growing prominence for nanoscience.
- The University was chosen to host the country's 10<sup>th</sup> Medical School, and hopes to welcome its first cohort of medical students from 2020.
- 43% of our academic staff have doctoral degrees, which is above the national average.
- New infrastructure like the second iconic Engineering block on North Campus, the High Performance Complex complete with a 100m research sprint track, and the Science building on South Campus.
- The University has the only dedicated Ocean Sciences campus in South Africa and is working together across disciplines – from the Arts through to Zoology – to find innovative, sustainably solutions in growing the country's blue economy.
- Nelson Mandela University has excellent links with industry and business, particularly within the pharmacy, tourism, the automotive industries and now with all Ocean Sciences-related partners.
- Nelson Mandela University's ongoing education partnership of ten years with Fifa, as one of only two presenters in Africa of an international sports management programme through the Centre International d'Etude du Sport (CIES).
- In 2012 the University was selected to facilitate the country's first electric e-mobility programme and technical centre, called the uYilo e-mobility programme.
- The University has extensive expertise within the field of friction processing which has resulted in numerous national awards for the patented technology, WeldCore®. This technology has saved industry vast sums of money.
- Nelson Mandela University's accounting and pharmacy students who continue to produce top results in their national external examinations.
- The University's international award-winning choir which continues to perform around the globe to wide acclaim.

## **ACADEMIC DRESS**

Special academic attire was designed for office bearers at Nelson Mandela University to be worn at prestigious academic events like graduation.

Each outfit – from that of the Chancellor and Vice-Chancellor to those of the Executive Deans – has been meticulously selected to signify a particular office; this is a tradition that is consistent with leading universities throughout the world.

The gowns, caps and hoods of Nelson Mandela University graduates were similarly inspired and are explained in detail below.

### **Academic dress for graduates at Nelson Mandela University is as follows:**

#### **Doctoral degrees**

**Gown:** Cardinal red polyester cashmere gown with long pointed sleeves pleated up with blue cord and button and lined with blue satin with 125mm facings and a blue collar.

**Hood:** Full shape hood in cardinal red polyester cashmere lined with faculty colour satin and edged around the cowl with 75mm faculty colour ribbon with 15mm blue ribbon overlaid central. 50mm wide straight neckband in cardinal red polyester cashmere, 25mm faculty colour ribbon in centre of neckband with 15mm blue ribbon overlaid central to faculty ribbon.

**Cap:** Round doctor's bonnet in black velvet with faculty colour cord and tassel.

#### **Master's degrees**

**Gown:** Black gown, long pointed sleeves pleated up with blue twisted double cord and button. Similar cord detail is used.

**Hood:** Full shape blue hood lined faculty colour satin and edged around the outside of the cowl with 75mm faculty colour with ribbon. 50mm straight neckband in blue with 25mm faculty colour ribbon centred.

**Cap:** Black mortarboard with blue tassel.

#### **Postgraduate diplomas**

**Gown:** Black gown, long pointed sleeves pleated up with blue twisted double cord and button. Similar cord detail.

**Hood:** Blue simple shape hood lined silver grey satin. Straight neckband with 15mm faculty ribbon on top edge of neckband and around cowl. 15mm silver grey ribbon on bottom edge of neckband and around cowl spaced 20mm away from the faculty colour.

**Cap:** Black mortarboard with blue tassel.

#### **Bachelor honours degrees**

**Gown:** Black gown, long pointed sleeves pleated up with blue twisted double cord and button. Similar cord detail.

**Hood:** Blue simple shape hood lined silver grey satin with 50mm wide straight neckband in faculty colour. Cowl edged 75mm faculty colour ribbon on the outside. 15mm silver grey ribbon runs along the outer edge of the cowl, overlaid on faculty ribbon and on top edge of neckband.

**Cap:** Black mortarboard with blue tassel.

#### **Four-year bachelor's degrees (including Bachelor of Technology degrees)**

**Gown:** Black gown, long pointed sleeves pleated up with blue twisted double cord and button. Similar cord detail.

**Hood:** Blue simple shape hood lined silver grey satin with 50mm wide straight neckband in faculty colour. Cowl edged 75mm faculty colour ribbon on the outside. Silver grey cord runs along the outer edge of the cowl, overlaid on faculty ribbon and on top edge of neckband.

**Cap:** Black mortarboard with blue tassel.

### **Three-year bachelor's degrees**

**Gown:** Black gown, long pointed sleeves pleated up with blue twisted double cord and button. Similar cord detail.

**Hood:** Blue simple shape hood lined with silver grey satin with 50mm wide straight neckband in faculty colour. Cowl edged 75mm faculty colour ribbon on the outside.

**Cap:** Black mortarboard with blue tassel.

### **Advanced diploma**

**Gown:** Black gown, long pointed sleeves pleated up with blue twisted double cord and button. Similar cord detail.

**Hood:** Blue simple shape hood lined with silver grey satin with 50mm wide straight neckband. 15mm faculty colour ribbon on top and bottom of neckband around cowl.

**Cap:** Black mortarboard with blue tassel.

### **Diploma**

**Gown:** Black gown, long pointed sleeves pleated up with blue twisted double cord and button. Similar cord detail.

**Hood:** Blue simple shape hood with 50mm wide straight neckband. 25mm faculty colour ribbon on centre of neckband.

**Cap:** Black mortarboard with blue tassel.

### **Faculty colours**

|   |                   |
|---|-------------------|
| Arts:   | Yellow            |
| Business & Economic Sciences:                                     | Plum              |
| Health Sciences:  | Apple green       |
| Law:  | Grey blue         |
| Education:  | Orange            |
| Science:  | Dark green        |
| Engineering, the Built Environment<br>and Information Technology: | Light blue        |
| Business School:  | Black and magenta |

**Messrs T. Birch & Co (Pty) Ltd and its subsidiary, Croft Magill & Watson (Pty) Ltd, have been appointed as official robe-maker to the University and as contracted suppliers of choice to students for graduation academic attire.**

**The Image Factor has been appointed as the official photographer of the University.**

## **RE-IMAGINING GRADUATION AT NELSON MANDELA UNIVERSITY**

Our new name, evolving identity and institutional vision offers us an ideal opportunity to collectively explore how we would like to celebrate graduation at Nelson Mandela University.

What should an African university graduation associated with one of the world's most iconic leaders, the late Nelson Mandela, look and feel like?

It is this question that is presently being asked of Nelson Mandela University alumni, staff and students via surveys, focus groups and informal discussions.

We want our graduation ceremonies to offer an authentic expression of who we are ... one that embraces our rich multi-cultural diversity.

### **Examining all parts**

To do so, the focus groups and surveys have examined our new identity, why we celebrate and how we should celebrate – particularly graduation, which is the apex of the academic journey of commitment, sacrifice and an affirmation of our intellectual ability.

What is the best format of our ceremonies? How do we visually express our success? How do we celebrate within socially acceptable norms – norms that embrace all cultures with dignity and pride? How should we dress?

### **Feedback**

The input received to date from the university's key stakeholders in painting a picture of our future graduation ceremonies, has been consistently shared, in a parallel process, with a design team which won a tender to design new academic gowns for office bearers. This does not include gowns worn by graduates, but rather those worn by the likes of our Chancellor, Vice-Chancellor and Chairperson of Council, our deans, the Registrar and other key academic staff.

Interestingly, there has been overwhelming support to retain the academic gowns but in a manner befitting of our vision as a “dynamic African” university.

The new gowns, along with other agreed-upon aspects of our graduation ceremonies – from their size through to the supporting cultural performances – will hopefully be finalised in time for our 2018 Summer Graduation

## AUTUMN GRADUATION CEREMONIES APRIL 2018

|                                 |   |
|---------------------------------|---|
| <b>Friday, 13 April 2018</b>    |   |
| <b>Ceremony 1</b>               | <b>10:00</b> George Campus<br>All Programmes  |
| <b>Wednesday, 18 April 2018</b> |   |
| <b>Ceremony 2</b>               | <b>09:30</b> Faculty of Business and Economic Sciences (School of Industrial Psychology & Human Resources, Graduate School and others)<br>Faculty of Law<br>Two Honorary doctoral degrees |
| <b>Ceremony 3</b>               | <b>14:30</b> Faculty of Business and Economic Sciences (School of Management Sciences)<br>One Honorary doctoral degree  |
| <b>Thursday, 19 April 2018</b>  |   |
| <b>Ceremony 4</b>               | <b>09:30</b> Faculty of Science (School of Computing Sciences, Mathematics, Physics & Statistics and School of Biomolecular & Chemical Sciences)  |
| <b>Ceremony 5</b>               | <b>14:30</b> Faculty of Science (School of Environmental Sciences)  |
| <b>Friday, 20 April 2018</b>    |   |
| <b>Ceremony 6</b>               | <b>09:30</b> Faculty of Engineering, the Built Environment and Information Technology (School of the Built Environment and School of Information & Communication Technology)              |
| <b>Ceremony 7</b>               | <b>14:30</b> Faculty of Engineering, the Built Environment and Information Technology (School of Engineering)   |
| <b>Saturday, 21 April 2018</b>  |   |
| <b>Ceremony 8</b>               | <b>09:30</b> Faculty of Arts (School of Architecture; School of Music, Art & Design and School of Language, Media & Culture)  |
| <b>Ceremony 9</b>               | <b>14:30</b> Faculty of Arts (School of Governmental & Social Sciences)<br>Faculty of Education   |
| <b>Monday, 23 April 2018</b>    |   |
| <b>Ceremony 10</b>              | <b>09:30</b> Faculty of Business and Economic Sciences (School of Accounting)   |
| <b>Ceremony 11</b>              | <b>14:30</b> Faculty of Business and Economic Sciences (School of Economics, Development & Tourism)   |
| <b>Tuesday, 24 April 2018</b>   |   |
| <b>Ceremony 12</b>              | <b>09:30</b> Faculty of Health Sciences (School of Clinical Care Sciences and School of Medicinal Sciences)   |
| <b>Ceremony 13</b>              | <b>14:30</b> Faculty of Health Sciences (School of Behavioural Sciences and School of Lifestyle Sciences)   |



## **OFFICE-BEARERS OF THE UNIVERSITY**

### **CHANCELLOR**

DR GJ FRASER-MOLEKETI: MAdmin (UP), DPhil (hc) (NMMU)

### **CHAIRPERSON OF COUNCIL**

MS NP JANUARY-BARDILL: Cert in Ed (UBL), Dip HR Mgt (Damelin), BA (UBL), MA (Essex, UK)

### **VICE-CHANCELLOR**

PROF SW MUTHWA: BA(SW)(Fort Hare), BA(SW)Hons(Wits), MSc, PhD(London University, UK)

### **DEPUTY VICE-CHANCELLOR: INSTITUTIONAL SUPPORT**

MR LE HASHATSE (ACTING): B (Journ & Media Studies), BAHons (RU), MA (Edith Cowan, Australia)

### **DEPUTY VICE-CHANCELLOR: RESEARCH AND ENGAGEMENT**

PROF AWR LEITCH: BSc, BScHons, MSc, PhD(UPE)

### **DEPUTY VICE-CHANCELLOR: TEACHING AND LEARNING**

PROF DM ZINN: BA, BAHons, HDE(UCT), MEd, DEd(Harvard University, USA)

### **EXECUTIVE DIRECTOR: FINANCE**

MR MR MONAGHAN: BCom(UPE), BComHons(UNISA), Professional Accountant(SA)

### **EXECUTIVE DIRECTOR: HUMAN RESOURCES**

MS VN BAM: BSocSc(UCT), PGDip(UFH), MBL(UNISA)

### **REGISTRAR**

DR F GOOLAM: BSc, HDE, BEd, MEd(UDW), PhD(UP)

### **PRESIDENT OF ALUMNI ASSOCIATION**

DR R JONAS: BA(UWC), HDE, BAHons(Unisa), MA(UPE), PhD(NMMU)

### **EXECUTIVE DEANS OF FACULTIES:**

#### **ARTS**

PROF MJR BOSWELL: BSocSc, BSocScHons, MSocSc(UCT), PhD(Vrije Universiteit, Netherlands)

#### **BUSINESS AND ECONOMIC SCIENCES**

PROF HR LLOYD (ACTING): Bcom, BcomHons, Mcom, DCom (UPE)

#### **EDUCATION**

DR SF MOENG: BA, HDE, BEdHons(UPE), MSc(St Cloud State University, USA), DEd(NMMU)

#### **ENGINEERING, THE BUILT ENVIRONMENT AND INFORMATION TECHNOLOGY**

DR OSW FRANKS: BSc MechEng, MInd Admin(UCT), Hons (B&A)(US), PhD (Engineering Science)(USF - USA), Pr Eng

#### **HEALTH SCIENCES**

PROF L PEPETA: MBChB (Unitra), FCPAED(SA), DCH(SA), MMed (Wits)

#### **LAW**

PROF A GOVINDJEE: BA, LLB(RU), LLM(UPE), LLD(NMMU)

#### **SCIENCE**

PROF A MURONGA: BSc, UED(UNIVEN), BScHons, MSc(UCT), PhD (University of Minnesota, USA)

#### **DEAN OF TEACHING AND LEARNING**

PROF CD FOXCROFT: BA, BAHons, MA, DPhil(UPE)

#### **DEAN OF STUDENTS**

MR LP JACK: NDip(PMA)(EC Technikon), BTech(PM)(PET), BPhil(US), MCom(UKZN)

## **ORDER OF PROCEEDINGS**

### **ENTRANCE OF ACADEMIC PROCESSION**

*(The congregation is requested to rise while the academic procession enters the hall)*

### **MOMENT OF SILENCE**

*(The congregation is requested to remain standing)*

### **CONSTITUTION OF CONGREGATION AND WELCOME**

Chancellor

*(The congregation is requested to be seated)*

### **CHORAL ITEM**

Nelson Mandela University Choir

### **CONFERRING OF HONORARY DOCTORAL DEGREE**

Chancellor

### **AWARDING OF QUALIFICATIONS**

Chancellor

### **DISSOLUTION OF CONGREGATION**

Chancellor

### **NATIONAL ANTHEM**

*(The congregation is requested to stand for the singing of the National Anthem)*

### **DEPARTURE OF ACADEMIC PROCESSION**

*(The congregation is requested to remain standing until the academic procession has left the hall)*

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### **INFORMATION TO MEMBERS OF THE CONGREGATION**

*Members of the congregation are requested:*

- *To rise and remain standing while the academic procession enters and leaves the hall.*
- *Not to leave the hall before the end of the ceremony.*
- *To switch off cellular phones or turn them on silent mode.*
- *Not to move around in the hall.*
- *Not to eat and drink in the hall.*
- *Not to get up and take photographs during the ceremony.*
- *To keep cheering and ululating to a minimum.*

**The words *Cum Laude* indicates in the text below that the diploma or degree is awarded with distinction to the candidate/s listed.**

**NATIONAL DIPLOMA: INVENTORY AND STORES MANAGEMENT**

DOBO, Siyanda  
KATE, Lungiswa  
MADUBEDUBE, Mandilake  
MAQOKO, Busiswa  
MASINGI, Vonani Floyd  
MBOYO, Sinethemba  
MLILWANA, Nomaxabiso  
MTAKATI, Kuselo  
MTHEKELI, Yandiswa  
NESI, Zikhona  
NGALO, Khwezi  
NGCUKA, Nwabisa Khanyisile  
TENTENI, Hadrin Carin Candice  
TSILI, Nobuhle  
WELCOME, Whitney Anique

**CUM LAUDE**

MCILIZELI, Phiwe  
NABELA, Depoa Unati Desiree  
NKONKI, Sibabalo

**NATIONAL DIPLOMA: LOGISTICS**

AUGUST, Sibongiseni  
BATAYI, Wandisile  
BILDOKWE, Aphiwe  
BOTH, Jean-Philippe  
BROWN, Heinrich  
BUCHNER, Marc-Andrew  
COETZEE, Clint  
CUPIDO, Darynn Ashleigh  
DLAMBULO, Ngwekazi Lorrain  
DLEPU, Sive  
DUBE, Lilita  
DZEYA, Notemba  
FENI, Caroline Sisipho  
FISHER, Justin Evan  
FUZILE, Sinomncedi  
GANTO, Asavela Sinawo  
GOLIATH, Lauren  
GROENEWALD, Jacobus Johannes  
GROOM, Clint Gary  
GXOTIWE, Aqhama  
HENDRICKS, Grant Angus  
HUMAN, San-Maree Alexis  
INGRAM, Cole  
JANTJIES, Sibongiseni Benevolence  
JAVU, Lukhanyiso Mthawelanga  
JONKERS, Candice Leigh  
JORDAAN, Anthelene Sharon  
JULIES, Severiano Jose  
KOLOSA, Anathi  
KOLTANA, Lwanda Hope  
KWEQA, Nokuzola Eunice  
LAMBANI, Phuluso  
LE ROUX, Eufemia Gircshilene  
MABINZA, Busiswa Jessica  
MAHLANGU, Joyce Zandile  
MALUMBETE, Sibusiso  
MAQABAZA, Malusiwekhaya  
MAROGOA, Obakeng Clive  
MARTINS, Gesham Jadrian

MARX, Tiaan  
MBENGE, Bathabele Simnikiwe  
MC MASTER, Luvern  
MEJENI, Nondumiso  
MGOLODELA, Analo  
MNYAKA, Chumani  
MNYOMBOLO, Kwezi  
MPAHLA, Vuyolwethu Alecia  
MPOLWENI, Qayisa  
MSUTWANA, Yandani  
MVUMBI, Asisipho  
MZUKWA, Lindiwe Nomntu  
NCULA, Anelisa  
NGORA, Nolubabalo Joyce  
NIMROD, Lance Lesley  
NKANUNU, Sibonise  
NKEWANA, Yonela  
NKONTSO, Nontutuzelo Mabel  
NQARI, Thembile  
NQWELO, Siyavuya  
NTESE, Khanya  
NTLANZI, Sinazo  
NYANINGWE, Banele  
NYOKA, Zikona  
O'REILLY, Bellaliza Sherene Lee-Crystal  
PANTSHO, Vuyolwethu  
PATALA, Mziwanele  
ROCKMAN, Bonita Juanita  
ROJI, Ziyanda  
SEZOE, Jean-Claude Tiziano  
SIBISI, Nhlakanipho Sithembokuhle  
SIKOLAKHE, Kwakhanya  
SINYANI, Glendelene Clarissa  
SIYONA, Busisiwe  
SMIT, Bradley Clint  
STEVENS, Callan  
SWAPI, Sabelo Humphrey  
THOMSON, Tamlynn Ronique  
TIRY, Shariefa  
TSHATSHU, Zipho Mkulisi  
TYUTU, Qaqamba  
VAN DER BERG, Riaan  
VAN DER MERWE, Monique Margaret  
VAN DYK, Dewald George  
VAN ECK, Leigh-Ann  
VAN ROOYEN, Arnaud  
VAYI, Vuyiswa Virginia  
VOLSCHENK, Warren  
WARNIE, Ruth-Anne Asmeralda  
WATKINS, Luke Nicholas  
WHITE, Kelly-Ann  
WIPPENAAR, Stephan Christo  
WITBOOI, Darren  
XIMIYA, Olwethu  
YOLI, Masixole  
ZONDEKA, Kanya Leonora  
ZONDO, Nokukhanya

**CUM LAUDE**

GENGE, Noziphiwo  
HARMSE, Juane Suanne  
INGRAM, Alta  
KILROE, Meryl  
NORTJE, Johannes Willem

## NATIONAL DIPLOMA: MANAGEMENT

ADAMS, Tevanne Charlotte  
ADJEI-TWUM, Nana Agyeman  
BALFOUR, Lundi  
BAM, Siphosihle  
BAM, Zanele  
BASKITI, Thenjiwe  
BAVUMA, Yonela Yvonne  
BAYI, Lupumzo  
BENYA, Nokuthula  
BILLETT, Shahidah Rasul  
BINGWA, Nosiphe-Nkosi  
BLOEMIERS, Tarryn Hailey  
BOBELO, Siviwe Prospa  
BODLANI, Siphosethu  
BOGGENPOEL, Liam Chad  
BOYANA, Luyolo  
BROWN, Madelein  
BUSWANA, Thandiswa Lynette  
CELE, Loyiso  
CITA, Inga  
CONNELLY, Megan Anastatia  
DAMON, Dalian Serrano  
DAMONS, Shani  
DANIELS-SMITH, Gishma  
DAYILE, Nakhane  
DIKO, Luzuko Sandla  
DLAMINI, Owami  
DU PREEZ, Ivan-John  
DUBE, Ignatius Dzingirayi  
DUBULA, Siphamandla  
ELLIS, Colleen  
ESTERHUIZEN, Riaan Etienne  
FELIX, Amanthea Nicole  
FITOLI, Nomkita  
FORBES, Antonio Christo  
GERBER, Marcel Erik  
GESWINT, Janine Noreen  
GESWINT, Shaun Stefan  
GODUKA, Odwa Lucas  
GUZULU, Xabiso  
GWAVU, Nkqubela  
HANISE, Likhaya  
HAYWOOD, Slade Micheal Wreford  
HEM, Andisani Leon  
JAGERNATH, Kershia  
JANSE VAN RENSBURG, Quintus  
JASSON, Kay-Lynne Dorothea  
JELE, Nika  
JHO, Andile  
JODWANA, Aviwe  
KAINGANA, Zamampondo  
KANGO, Siphesihle  
KAPE, Sivuyisiwe Nomasabe  
KAVESE, Jonathan Nzanzu  
KLAAS, Loyiso  
KONDILE, Siphokazi Wendy Precious  
KRITZINGER, Samone  
LAMANI, Lucinda Samantha  
LANGBEN, Hlanganisa  
LERABE, Aphiwe  
LUBAMBO, Andisiwe  
LUBISI, Thandi Thokozile  
LUTSEKE, Thabo  
MADLAVU, Phumza  
MAJALI, Zizopho  
MAKATU, Ronewa  
MAKINANA, Ncumisa Noluthando

MALINGA, Sesethu Prudence  
MALIZA, Qaqamba Molly  
MANATA, Nomxolisi Nikkita  
MANGETE, Sipokazi Nadia  
MANKANKU, Sikelelwa  
MATANGA, Nelisa  
MATIKINCA, Aviwe  
MATINISE, Phindi  
MATSHOTYANA, Sihle Olwethu  
MAYEKISO, Sivile  
MBAKAZA, Siphokazi Sibusisiwe Sibahle  
MBAMBO, Lutho  
MBIYAKE, Khwezikazi  
MBOTYANA, Zolile Richard  
MDAKA, Bongekile Dumisile  
MJULENI, Anelisa  
MKONTWANA, Thuso  
MKWAMBI, Pelisa  
MNQUMEVU, Bakhona  
MNUNA, Nokuzola Siphosihle  
MOLOISI, Bogolo Adelaide  
MOROKE, Ntsafatso  
MOTHIBI, Rebaone Elton  
MOYO, Oscar Vusimzi  
MPALISA, Zenande  
MPELA, Mihlali Akua Ongezwa  
MPITI, Sibongile  
MPUSHE, Mfundo  
MTHOMBENI, Pfukani  
MTWANA, Mihlali Lihlohonolo  
MTYALEKA, Zimasa Anda Emmiah  
MTYENGE, Lonwabo  
MULLER, Andrea  
MVIMBI, Bonga  
MVUMVU, Phiwokuhle  
MXINWA, Sisanda Cynthia  
MZILENI, Khanya  
NDABA, Zemvelo Lihle  
NDAYI, Zinhle  
NDLEBE, Nomahlubi Felicia  
NEL, Anthony  
NGALWA, Sikelelwa  
NGQOKO, Sesethu Asanda  
NGQOKOMA, Nokuzola Patience  
NGQOWE, Vuyolwethu  
NOEMDOE, Tasnene  
NOMANDELA, Thobelani  
NONJOLA, Azuke  
NOVOYO, Ntombizandile  
NQEKETO, Aphiwe  
NTENETYANA, Aphiwe Mandilakhe  
NTSHIBA, Amanda  
NTSHINGA, Kwezi  
NTSIMANGO, Lennox Vuyani  
NYIKILANA, Anelisa  
PADAYACHEY, Dayaan  
PAKANA, Nwabisa  
PAYI, Dumisani  
PEPESE, Luzuko  
PHILLIP, Lusindiso Clinton  
PIKISO, Samkelisiwe  
PIKOLI, Siyamthanda Phumlani  
QWANE, Sakhe Somila  
RASI, Sivenati  
ROSSEAW, Rudy John  
SAMBOKWE, Ntomboxolo Peggy  
SANDLANA, Pumeza Lorna

SANGQU, Anelisa  
 SETHAELO, Reabetswe Maitseo  
 SILAYI, Sinovuyo  
 SILINGA, Sindile Patrick  
 SIMKA, Sinazo  
 SKOSANA, Ntomboxolo Valencia  
 SMITH, Brad Ashron  
 SMITH, Stephanie Louise  
 SOMI, Yamnkela  
 SONCASA, Zuko  
 SPIRE, Nandipha  
 STEPHENS, Nadia Rushe  
 SULELO, Bulelani  
 SWARTS, Delmaine Jodean  
 TABATA, Lithalethu  
 TESNAR, Mariska  
 THENGELA, Vuyiswa Vivian  
 TITI, Xhanti Sikhunjulwe  
 TSHAKA, Bulumko  
 TSHAYANA, Xolani Michael  
 TSHAZIBANA, Vuyani Sinawo Horatius  
 TSHUMANE, Lindelwa  
 TSHUNUNGWA, Nombulelo Sylvia  
 VAN ASWEGEN, Yolande Zenobia  
 VENA, Bongani Aaron  
 WEBSTER, Dorian Eugene  
 WILDEMANN, Marco  
 WILLIAMS, Lena Davidene  
 YOKWANA, Unathi Zizipho  
 ZOKUFA, Nosipho  
 ZUMANI, Asanda Joseph

#### **CUM LAUDE**

BILLSON, Jason  
 KIGOZI, Joseph Michael Musaaazi  
 MADLINGOZI, Lungisa  
 MJWARA, Nadia Engela Xolisile  
 NAIDOO, Anneline Theresa  
 PRETORIUS, Tresea  
 SPARKS, Siphosethu  
 SWARTS, Cayla Lise  
 TSENGWA, Nandipha

#### **NATIONAL DIPLOMA: MARKETING**

BADI, Sokwakhana  
 BOOYSEN, Matthew Clifford  
 CHAUKE, Lindsay Helani Kgothatso  
 DONDASHE, Tandile Given  
 DYASONI, Asive  
 GACULA, Zimkhitha  
 GANYA, Lusanda  
 GAYIKA, Siyanda  
 GIJA, Hlumela Ongezwa  
 HARDIMAN, Yolande  
 HARKIN, Danielle  
 HERSELMAN, Karize  
 HLONGWANA, Camangela Alan  
 JAKAVULA, Akho Somila  
 JAMES, Nomzamo  
 KEMP, Ryan Charles  
 LAYITI, Luzuko  
 MABI, Mzu-Milile  
 MARWANQA, Samkelo Chris  
 MASHIBINI, Zandisiwe Nicholette

MATHE, Andisiwe  
 MEKUTO, Sisanda Vuyiseka  
 MENDELA, Yonelani Anitta  
 MFUNDISI, Babalwa Sweetness  
 MJOLI, Khanya  
 MOLO, Zimkhitha  
 NCETHANI, Yamkela Sibonginkosi  
 NDAYI, Esethu  
 NDHLOVU, Chulumanco  
 NDLEBE, Noncedo  
 NDZUBE, Yonela Nelisa  
 NGQOKWE, Thulethu Lilani  
 NJEWUZA, Andisiwe  
 NKUMBA, Luvuyo Bathembu  
 NTSELE, Luxolo Timothy  
 NTYINTYI, Ziyanda Ndixolele  
 OCTOBER, Afikile  
 PANTSU, Asanda  
 PULLEN, Cola  
 SILOLO, Manyano  
 SKEYI, Ndumiso Kenny  
 THOMPSON, Jamie - Lee  
 VAN ASWEGEN, Nagene Malvin  
 VAN NIEKERK, Ruan  
 VENTER, Shannon  
 WEBBER, Josh  
 XALUVA, Nomkhosi

#### **CUM LAUDE**

DU TOIT, Vicky  
 GUSHA, Yonela  
 MAGUDUMANA, Lolwethu

#### **BACHELOR OF COMMERCE**

ABRAHAMS, Ismaeel  
*(Business Management and Industrial Psychology)*  
 ARTHUR, Keagan Ryan *(Business Management)*  
 BENN, Travis Thornton  
*(Business Management and Economics)*  
 BOKWE, Sibongile Zintle  
 CHANAIWA, Georgina Chiyedza  
*(Business Management)*  
 COETZER, Elandre  
 CULLEN, Kelsey  
 CUNNINGHAM, Kelly  
*(Business Management and Accounting)*  
 DANISA, Darren *(Financial Planning)*  
 DAWSON, Grant Howard *(Business Management)*  
 DE BRUYN, Rihan *(Financial Planning)*  
 DE WET, Kirsty Lauren  
*(Business Management and Industrial Psychology)*  
 DE WET, Stephan Aden  
*(Business Management and Industrial Psychology)*  
 DLADLA, Khanya *(Financial Planning)*  
 DZANIBE, Phumeza Portia *(Business Management)*  
 ELLERBECK, Michael  
*(Business Management and Accounting)*  
 ERASMUS, Liatile  
*(Business Management and Industrial Psychology)*  
 FELEMU, Siyavuya *(Business Management)*  
 FORD, Liam Bradley *(Financial Planning)*  
 GALE, Keegan  
*(Business Management and Industrial Psychology)*

GONGQA, Chule  
 GROENEWALD, Ryno (Business Management)  
 HANCOCKS, Joshua (Business Management)  
 HAYIDAKIS, Haydn Demetri (Business Management)  
 HEIJN, Kaci (Business Management)  
 HUMAN, Christine Danielle  
 IMMELMAN, Armando (Business Management)  
 JACOBS, Siphosethu (Business Management)  
 JAFTA, Chumani Mvictor  
 JANSEN, Leighton (Business Management and Economics)  
 KATOWA, Twalumba Chizongo  
 KAYUNI, Lisa Tiakonzero (Business Management and Industrial Psychology)  
 KELBRICK, Jason (Business Management and Economics)  
 KLEINHANS, Melissa (Financial Planning)  
 KORKIE, Dillan (Financial Planning)  
 KOZA, Sinovuyo (Business Management)  
 KUDZINGANA, Anza Fulufhelo  
 KULA, Malibongwe Kenneth (Business Management)  
 LESUME, Zinziswa (Business Management and Industrial Psychology)  
 LONG, Justin Andrew (Financial Planning)  
 LUPUWANA, Noluthando Glenttah (Financial Planning)  
 LUTHOLI, Khanyisa (Business Management and Industrial Psychology)  
 MACKENZIE, Bradley (Business Management and Economics)  
 MAHLANGU, Nondumiso Comfort  
 MAKHANYA, Khulisile Gracious (Business Management and Industrial Psychology)  
 MAKOLOTA, Andiswa Wendy  
 MAKULIWE, Zenande (Business Management)  
 MAKWANGUDZE, Chipso (Business Management)  
 MALGAS, Siphokazi Pearl  
 MBA, Lavisia  
 MBEWU, Abongile Athenkosi  
 MBONISWA, Athenkosi Archibald  
 MEHLOMAKULU, Anelisiwe  
 MNYAZI, Simnikiwe Sinovuyo (Business Management and Industrial Psychology)  
 MOELE, Moshieng July (Business Management)  
 MOHLAKOANA, Tankiso Lucky  
 MOIMA, Katlego Monoti Desiree (Business Management)  
 MONGIE, Sonja (Business Management and Accounting)  
 MOOLMAN, Willene (Financial Planning)  
 MOULTRIE, Ayron (Business Management)  
 MOUTON, Robin Leslie (Financial Planning)  
 MPHEE, Thabiso Welile (Financial Planning)  
 MUKELA, Sepo (Business Management)  
 MUNTUN, Candice Leigh (Business Management and Accounting)  
 MUTSETA, Esinah Rutendo (Business Management)  
 NCUNGUTA, Vuyolwetu (Business Management and Accounting)  
 NDAKANA, Luthando (Business Management)  
 NEMUTANZHELA, Fulufhedzani (Business Management)  
 NQWAZI, Msekeli (Business Management and Industrial Psychology)

NTENTENI, Nwabisa Nora (Financial Planning)  
 NYARUVE, Rufaro Cyprain  
 ODENDAAL, Tasmin (Business Management and Industrial Psychology)  
 OLIPHANT, Siphamandla (Financial Planning)  
 OLOYA, Aber Janet (Financial Planning)  
 OOSTHUIZEN, Emma (Business Management)  
 OREVAOGHENE, Emmanuel Edafememuno (Business Management and Economics)  
 PAUL, Tyler Warne (Financial Planning)  
 PETER, Anesipho Sipho (Business Management)  
 POSWA, Sandiswa Ntsika  
 PUFFETT, Shelley Anne (Business Management and Industrial Psychology)  
 REDDY, Candice (Business Management and Accounting)  
 ROELOFSE, Daniel Richard (Financial Planning)  
 SEERUTTUN, Jhesna (Business Management and Economics)  
 SIHLALI, Phindubuhle  
 SIPAMLA, Sihle Tuletu (Business Management and Economics)  
 SMIT, Andrew Stuart (Financial Planning)  
 TAYLOR, Anthony Maughan (Business Management)  
 THERON, Charne Elize (Financial Planning)  
 THISANI, Unathi (Business Management)  
 TSHWETE, Nomtha (Business Management)  
 VAN DER MERWE, Johan (Business Management)  
 VAN ZYL, Mart-Mari (Financial Planning)  
 VIEIRA, Michael John (Business Management)  
 VOSLOO, Michael Lee (Financial Planning)  
 VUYELWA, Sihle Chandelia  
 WATSON, Matthew Murray Grant (Business Management and Industrial Psychology)  
 WHITE, Larry (Business Management)  
 YAO, Kan Yann\_David (Business Management)  
 ZONO, Zimbini Sororo (Business Management)

#### **CUM LAUDE**

BINT, Ash-Lee (Business Management and Industrial Psychology)  
 LANDMAN, Charleen (Financial Planning)  
 NAGAR, Kaylinn (Business Management and Industrial Psychology)  
 NAKAI, Itai Hope (Business Management)  
 QOMFO, Salusiwe (Business Management and Industrial Psychology)  
 REID, Cailin (Business Management and Industrial Psychology)

#### **BACHELOR OF TECHNOLOGY: LOGISTICS**

HEYNIE, Clarise  
 KGOPA, Dimpho  
 MASUKU, Innocentia Nompumelelo  
 NKUMANDA, Kim Anthea  
 VISSER, Wihan Hugh

#### **BACHELOR OF TECHNOLOGY: MANAGEMENT**

BILI, Khanyisa  
BLOEMIERS, Tarryn Hailey  
CHRISTIAN, Dorin Nathaniel  
DEMBULA, Samkelo Pilasande  
KANDANISA, Kangelani Abongile Oriant  
KETELO, Sinakho  
KLAASEN, Hilbern Raun  
MAHLANZA, Anathi  
PRINS, Robin Biancha  
SILAYI, Sinovuyo  
SMITH, Tarren Roelien  
VAN TONDER, Jennifer

#### **BACHELOR OF TECHNOLOGY: MARKETING**

CLOETE, Nicole  
KAPE, Sisamkele Ntombengwany  
MBANGE, Simamkele  
MTHI, Yolokazi  
NTINI, Nwabisa

#### **BACHELOR OF COMMERCE HONOURS IN BUSINESS MANAGEMENT**

MBULANA, Alikho Zingisa

#### **POSTGRADUATE DIPLOMA IN FINANCIAL PLANNING**

NTSHIKOSE, Songosobomibethu

#### ***CUM LAUDE***

NOMBONA, Thando

**MASTER OF COMMERCE (RESEARCH)**

MTIMBA, Sinaye Akhumzi  
(*Business Management*)

Title of dissertation:

*FACTORS INFLUENCING MIDDLE INCOME BLACK PROFESSIONALS' INTENTIONS TO SEEK FINANCIAL PLANNING ASSISTANCE*

Supervisor: Mr MTM Matchaba-Hove

---

PILLAY, Shandran  
(*Logistics*)

Title of dissertation:

*SPECIFIC SERVICE LEVEL EXPECTATIONS THAT AUTOMOTIVE MANUFACTURERS FIRMS HAVE OF THIRD PARTY LOGISTICS SERVICE PROVIDERS IN THE EASTERN CAPE PROVINCE*

Supervisor: Prof GS Horn

---

WAIT, John-Pierre - **Cum Laude**  
(*Business Management*)

Title of dissertation:

*PERSONAL BRANDING THROUGH SOCIAL NETWORKING*

Supervisor: Prof FW Struwig

---

**MASTER OF TECHNOLOGY: BUSINESS ADMINISTRATION (RESEARCH)**

PHILANDER, Bronwyn Jade

Title of dissertation:

*URBAN AGRICULTURE IN NELSON MADELA BAY: A CASE STUDY*

Supervisor: Prof MDM Cullen

---



**DOCTOR OF PHILOSOPHY**

ANTONI, Xolile Lucas  
(Business Management)

Title of thesis:

*THE ROLE OF FAMILY STRUCTURE AND FINANCIAL SOCIALIZATION IN INFLUENCING STUDENTS' FINANCIAL CAPABILITIES*

Supervisor: Prof FW Struwig  
Co-supervisor: Prof C Rootman

---

MRWEBI, Viwe  
(Business Management)

Title of thesis:

*A CRITICAL ANALYSIS OF ORGANISATIONAL JUSTICE IN THE SOUTH AFRICAN FINANCIAL SERVICE INDUSTRY*

Supervisor: Prof EE Smith  
Co-supervisor: Prof NE Mazibuko

---

XOLO, Siyavuya Nicholas  
(Business Management)

Title of thesis:

*BENEFICIARY PERCEPTIONS REGARDING FARM WORKER EQUITY SHARE SCHEMES IN SOUTH AFRICA*

Supervisor: Prof NE Mazibuko  
Co-supervisor: Prof EE Smith

---

**DOCTOR OF PHILOSOPHY IN COMMERCE**

MUKUCHA, Paul  
(Business Management)

Title of thesis:

*ANTECEDENTS AND OUTCOMES OF SERVICE ENCOUNTERS IN THE RESTAURANT INDUSTRY IN ZIMBABWE*

Supervisor: Prof C Rootman  
Co-supervisor: Prof NE Mazibuko

---

## **DOCTORAL DEGREE CITATIONS**

# **THE DEGREE OF DOCTOR OF PHILOSOPHY (BUSINESS MANAGEMENT)**

**XOLILE LUCAS ANTONI**

**Previous qualifications:**

|      |  |  |
|------|--|--|
| 2011 | BCom (Financial Planning)                  | Nelson Mandela Metropolitan University |
| 2012 | BCom Hons (Business Management)            | Nelson Mandela Metropolitan University |
| 2014 | MCom (Business Management)                 | Nelson Mandela Metropolitan University |
| 2015 | Postgraduate Diploma in Financial Planning | Nelson Mandela Metropolitan University |

**Thesis:**

*THE ROLE OF FAMILY STRUCTURE AND FINANCIAL SOCIALIZATION IN INFLUENCING STUDENTS' FINANCIAL CAPABILITIES*

This study used three theories to develop a framework for determining the role of family structures and financial socialisation on the financial capabilities of students. It also investigated the mediating role of family financial situation in these relationships. The empirical results showed that family structures have an important role in influencing how students are socialised about financial concepts. Students from different family structures also have different levels of financial capabilities. This study contributes to the much-needed body of knowledge in financial planning especially on the role of family structure and financial socialisation in influencing financial knowledge, attitudes, self-efficacy and behaviour that constitutes financial capabilities.

# **THE DEGREE OF DOCTOR OF PHILOSOPHY (BUSINESS MANAGEMENT)**

**VIWE MRWEBI**

**Previous qualifications:**

|      |                                     |                                       |
|------|-------------------------------------|---------------------------------------|
| 2008 | BA                                  | Vista University                      |
| 2014 | Post Graduate Certificate Education | UNISA                                 |
| 2015 | MBA                                 | Management College of Southern Africa |

**Thesis:**

*A CRITICAL ANALYSIS OF ORGANISATIONAL JUSTICE IN THE SOUTH AFRICAN FINANCIAL SERVICE INDUSTRY*

In this study, a measuring instrument and hypothetical model were developed that can be used by financial institutions to facilitate organisational justice. A total of 437 middle- and top-level managers were targeted in five provinces within South Africa. In the final model the influence of six independent variables on perceptions regarding procedural-interactional justice and distributive justice were tested namely: trustworthiness of management, employee engagement, extrinsic rewards, intrinsic rewards, organisational transparency and organisational climate. This study provided useful enabling guidelines for effective strategising and management of organisational justice that could contribute to being a good corporate citizen and ensuring reputable employee retention.

# **THE DEGREE OF DOCTOR OF PHILOSOPHY (BUSINESS MANAGEMENT)**

**SIYAVUYA NICHOLAS XOLO**

**Previous qualifications:**

|      |                              |                                 |
|------|------------------------------|---------------------------------|
| 2000 | BSc Chemical Engineering     | University of Kwa-Zulu Natal    |
| 2006 | BCom Quantitative Management | University of South Africa      |
| 2008 | Master Economie              | Sorbonne University (Paris)     |
| 2015 | MCom Development Finance     | UCT Graduate School of Business |

**Thesis:**

*BENEFICIARY PERCEPTIONS REGARDING FARM WORKER EQUITY SHARE SCHEMES IN SOUTH AFRICA*

In this study, a measuring instrument and comprehensive hypothetical model were developed that can be used by farm owners and government to create an enabling environment for successful implementation of farmworker equity share schemes. A total of 341 farmworkers were targeted. In the final adapted model the influence of six independent variables were tested namely: stakeholder trust, weather condition risks, worker exploitation risks, government intervention, farm owner support and access to resources. The findings of this study could inform strategy policy formulation and implementation in the agricultural sector regarding equity share schemes that could enhance farming performance, sustainability and realistic employee expectations.

# **THE DEGREE OF DOCTOR OF PHILOSOPHY IN COMMERCE (BUSINESS MANAGEMENT)**

**PAUL MUKUCHA**

**Previous qualifications:**

|      |  |   |
|------|--|---|
| 2002 | BCom Hons Marketing                        | National University of Science and Technology |
| 2009 | Masters in Business Administration         | Midlands State University                     |
| 2016 | Postgraduate Diploma in Tertiary Education | Bindura University of Science Education       |

**Thesis:**

*ANTECEDENTS AND OUTCOMES OF SERVICE ENCOUNTERS IN THE RESTAURANT INDUSTRY IN ZIMBABWE*

In this study, a measuring instrument and model that can be used by restaurants in Zimbabwe and other developing countries were developed. The findings of the study showed that ambience factors, service delivery quality and typology of patrons significantly influence patrons' restaurant service encounter experiences. The study concluded that service encounter experiences in the restaurant industry significantly influence patrons' re-patronage intention and patronage loyalty. The study contributed to the body of knowledge relating to service encounters in marketing, by identifying the antecedents and outcomes of restaurant service encounter experiences. Much-needed practical recommendations were also provided to restaurants.

**HONORARY DOCTORAL  
DEGREE CITATION**

## **NOKUGCINA ELSIE MHLOPHE**

### **DOCTOR OF LITERATURE (*HONORIS CAUSA*)**



Well-known South African freedom fighter, activist, actor, storyteller, poet, playwright, director and author, Nokugcina Elsie Mhlophe was born on the 24<sup>th</sup> of October 1958 in Hammarsdale, KwaZulu-Natal.

In 1979, she matriculated from Mfundisweni High School in Flagstaff in the Eastern Cape. She completed a Cadet Course in Journalism through Rhodes University but started her working life as a domestic servant. She later landed a job as a newsreader at the Press Trust and BBC Radio, and then began writing for Learn and Teach, a magazine for newly-literate people.

Several experiences inspired Ms Mhlophe to turn to a career as a storyteller. She credits her storytelling ability to her grandmother, who brought her up in Durban.

She began to get a sense of the demand for stories while in Chicago in 1988. She performed at a library in a mostly-black neighbourhood, where an ever-growing audience kept inviting her back. Still, Ms Mhlophe only began to think of storytelling as a career after meeting an *Imbongi*, one of the legendary poets of African folklore, and after strong encouragement by Mannie Manim (the then artistic-director of the Market Theatre in Johannesburg) and Barney Simon. In 1989 she became the Resident Director at the very same Theatre.

Ms Mhlophe has appeared in theatres from Soweto to London and much of her work has been translated into German, French, Italian, Swahili and Japanese. During her theatre days, Ms Mhlophe received numerous awards including an OBIE Award as best actress in 1987, a Fringe First Award for best production at the Edinburgh Festival in the same year and the 1988 Joseph Jefferson Award for best actress.

Ms Mhlophe has travelled extensively in Africa and other parts of the world giving storytelling workshops. Her stories meld folklore, information, current affairs, song and idiom. Recognition for her writing has come in the form of many awards, some of the most significant being a writers' fellowship at the Civitella Ranieri Center in Umbria, Italy to work on a children's musical in 1997, SAMA Awards in 2009 and 2010 and a Lifetime Achievement Award from the Arts and Culture Trust in the same year. In 2003, her "Stories of Africa" garnered her a nomination for Exclusive Books Publisher's Choice and in 2011, she received an Award for Contribution to Arts in Education by the KwaZulu-Natal Department of Education.

She has had a successful TV career being a presenter for Art Works and Literacy Alive at the SABC, a nine-part storytelling series, a 10 part history series and in 2005 and 2006, she presented a traditional music programme. She has also done extensive narration and voice-over work.

In 2006, Ms Mhlophe represented South Africa at the FIFA World Cup in Germany and performed at the South African World Cup Logo Reveal, a performance that was broadcast to billions of television viewers.

Storytelling is a deeply traditional activity in Africa and Ms Mhlophe has managed to embrace different media like Radio, TV and using for Motivational speaking at corporate events. She does her most important work through charismatic performances, telling her stories in English, isiZulu and isiXhosa. The realisation of her dreams is a visceral motivator for her and she has passed on her infectious enthusiasm by developing young talent to carry forward this heritage through the 1991, Zanendaba (Bring me a story) Initiative.

She is currently Director of Gcinamasiko Arts and Heritage Trust, an umbrella body hosting all her other initiatives like Nozincwadi, Mother of Books Literacy Campaign. In collaboration with Biblionef and other national literacy organisations, Nozincwadi (established in 2001) focuses on making books available to poor South African rural communities by making sure that libraries are built, and stocked with locally and culturally relevant books.

For her work to preserve storytelling as a means of keeping history alive and encouraging South African children to read, it is an honour for Nelson Mandela University to confer the degree of **Doctor of Literature (*honoris causa*)** on **Nokugcina Elsie Mhlophe**.

# **VISION, MISSION, VALUES, EDUCATIONAL PURPOSE AND PHILOSOPHY**

## **VISION**

**To be a dynamic African university, recognised for its leadership in generating cutting-edge knowledge for a sustainable future.**

## **MISSION**

**To offer a diverse range of life-changing educational experiences for a better world.**

To achieve our vision and mission, we will ensure that:

- Our values inform and define our institutional ethos and distinctive educational purpose and philosophy.
- We are committed to promoting equity of access and opportunities so as to give students the best chance of success in their pursuit of lifelong learning and diverse educational goals.
- We provide a vibrant, stimulating and richly diverse environment that enables staff and students to reach their full potential.
- We develop graduates and diplomates to be responsible global citizens capable of critical reasoning, innovation, and adaptability.
- We create and sustain an environment that encourages and supports a vibrant research, scholarship and innovation culture.
- We engage in mutually beneficial partnerships locally, nationally and globally to enhance social, economic, and ecological sustainability.

## **VALUES**

- Diversity
- Excellence
- Ubuntu
- Social justice and equality
- Integrity
- Environmental stewardship

## **EDUCATIONAL PURPOSE AND PHILOSOPHY**

- We provide transformational leadership in the service of society through our teaching and learning, research and engagement activities.  
To achieve this we are committed to developing the human potential of our staff and students in the full spectrum of its cognitive, economic, social, cultural, aesthetic and personal dimensions in the pursuit of democratic citizenship.
- We adopt a humanising pedagogical approach that respects and acknowledges diverse knowledge traditions and engages them in critical dialogue in order to nurture a participative approach to problem-posing and -solving, and the ability to contribute to a multi-cultural society.
- We inspire our stakeholders to be passionate about and respectful of an ecologically diverse and sustainable natural environment.
- We will be known for our people-centred, caring, values-driven organisational culture that will allow all members of the university community to contribute optimally to its life.

## CONGRATULATORY MESSAGE FROM THE ALUMNI ASSOCIATION

Congratulations on your academic achievement! Welcome to the Nelson Mandela University family. You are now a Nelson Mandela University alumnus.

We would like to take this opportunity to introduce you to the Nelson Mandela University Alumni Association. Once you have obtained your Nelson Mandela University certificate, diploma or degree you become an alumnus of the University and a member of the Nelson Mandela University Alumni Association. The Association is recognised by the University Council as a structure of the University. The Association supports and enhances the realisation of the University's vision and mission through maintaining and expanding positive relationships with its members.

### **The role of the Alumni Association Office**

The Alumni Association Office is a public relations and projects department responsible for the day-to-day management and running of the Alumni Association, the University Shop and all matters related to alumni engagement. Primarily, we build relationships and maintain strong links with graduates, parents, friends and supporters of the University through events, networks, services, communications and community engagement.

### **The role of Nelson Mandela University Graduate**

We encourage you to attend the alumni engagement events, be an active alumni ambassador, support your alma mater in a variety of ways including sharing news, expertise, skills, and contributions in cash and kind. We encourage a culture of giving back especially for student bursaries, which can be accessed on our alumni website.

### **University Shop**

Visit the University Shop situated at the Sanlam Student Village on University Way, Summerstrand, for all Nelson Mandela University branded clothing, corporate gifts, bags and memorabilia!

More info,  041 504 4371  [www.shop.mandela.ac.za](http://www.shop.mandela.ac.za)  [shop@mandela.ac.za](mailto:shop@mandela.ac.za)

### **Lifetime connection with Nelson Mandela University**

We are proud of our alumni and value your connection.

We encourage you to stay in touch by updating your graduate profile. We will keep you informed with University developments and graduate news through our event invitations, project and campaign updates, regular e-newsletters via our website and social media channels.

Your Graduate profile link <https://mandela.devman.co.za/Devman/alumni/findme/>

We welcome your visit to the Alumni Associates Centre on the North Campus in Port Elizabeth.

More info,  041 504 3935  [www.alumni.mandela.ac.za](http://www.alumni.mandela.ac.za)  [alumni@mandela.ac.za](mailto:alumni@mandela.ac.za)

Join us,  Nelson Mandela University Alumni  Nelson Mandela University Alumni  @MandelaUni

**Stay connected to your *alma mater!***



## **NATIONAL ANTHEM**

**Nkosi Sikelel'i-Afrika,  
Maluphakanyisw'uphondo lwayo,  
Yizwa imithandazo yethu,  
Nkosi Sikelela, thina lusapho lwayo.**

**Morena boloka setjhaba sa heso,  
O fedise dintwa le matshwenyeho.  
O se boloke, O se boloke setjhaba sa heso,  
Setjhaba sa South Africa.**

**South Africa.**

**Uit die blou van onse hemel,  
Uit die diepte van ons see.  
Oor ons ewige gebergtes  
Waar die kranse antwoord gee.**

**Sounds the call to come together,  
And united we shall stand.  
Let us live and strive for freedom,  
In South Africa our land.**