

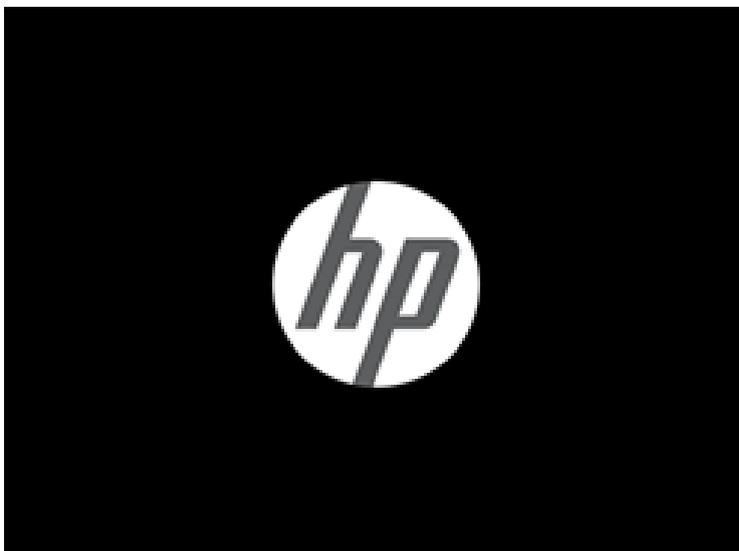
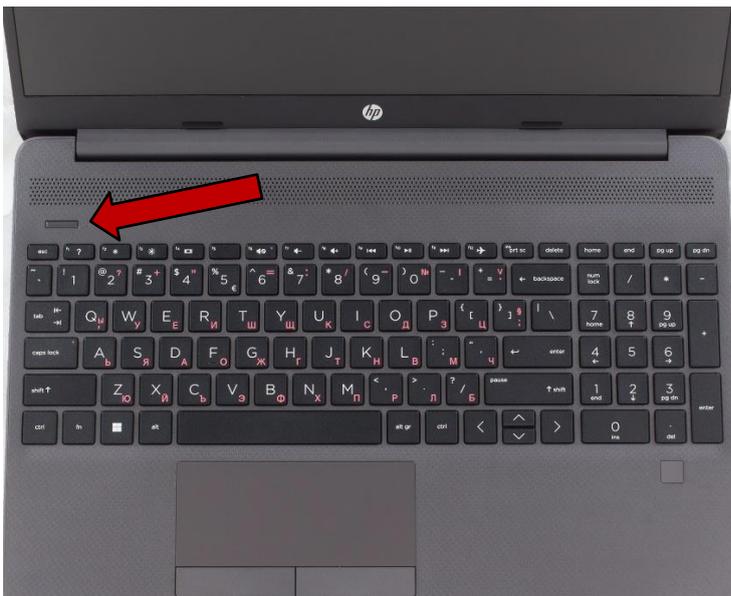
HP LAPTOP START-UP GUIDE

Your computer has been installed with Windows 11. What follows are instructions on setting up, logging in, and getting familiar with your computer.

Setting up your laptop

Get started

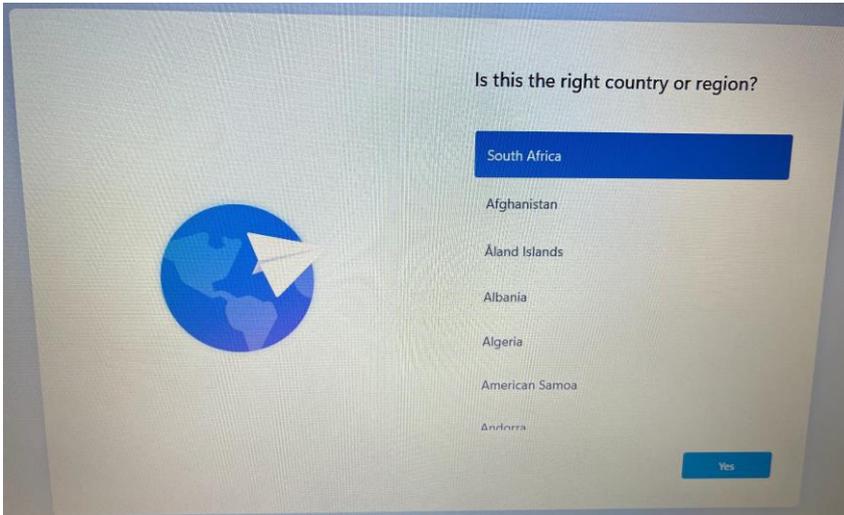
1. When you open and switch on the laptop, you **may** hear a loud voice message from Cortana (the Microsoft digital assistant). • Select the sound icon at the bottom right of the screen, mute the message and continue with the steps below.



2. You will see the message **“Just a moment, configuring the hardware.”**



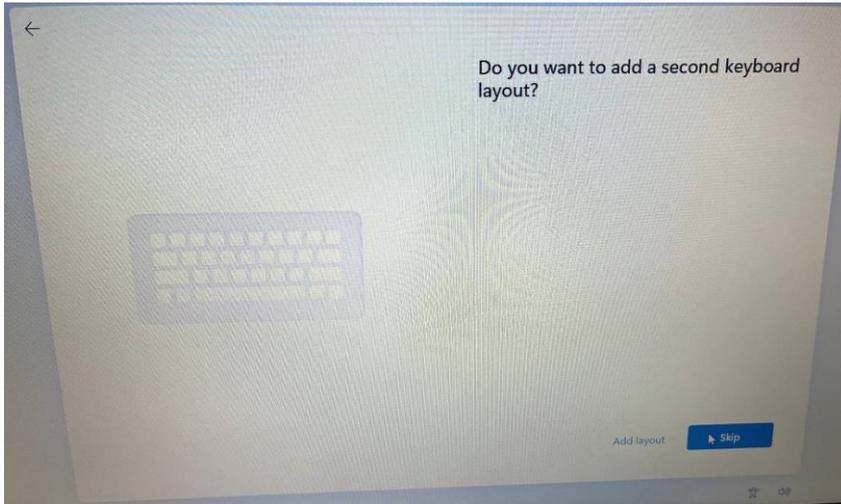
3. Then, the following message will appear: **“Let’s start with the region. Is this right?”** • Select **South Africa**, then click **Yes**.



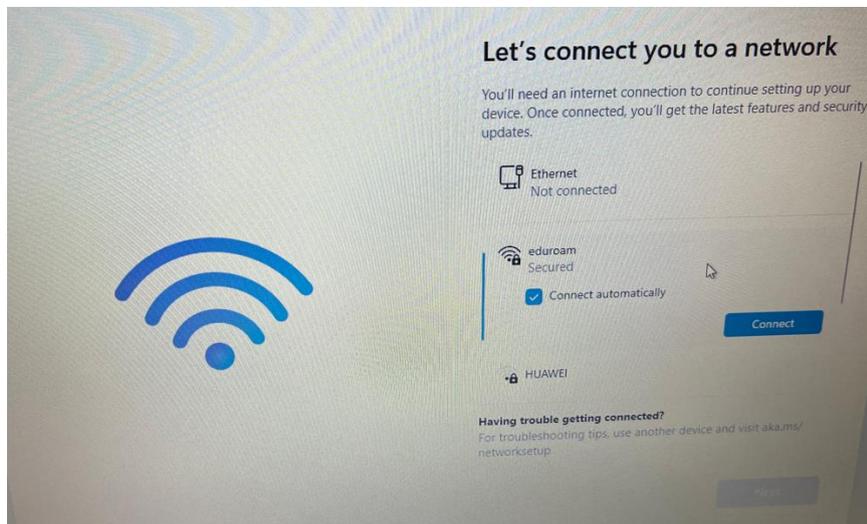
4. The following message will appear: **“Is this the right keyboard layout or input method?”** • Select **US**, then click **Yes**.



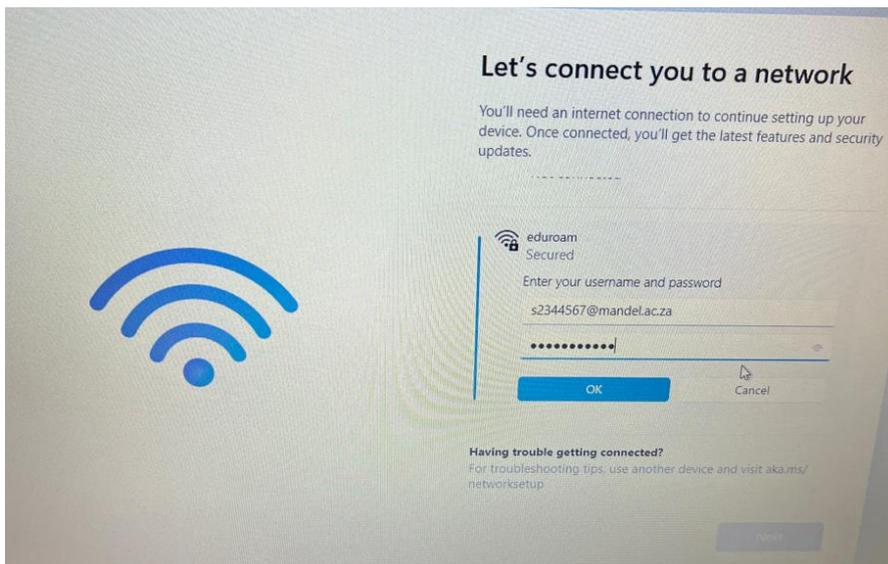
5. The following message *may* appear: **“Want to add a second keyboard layout?”** • Click Skip.



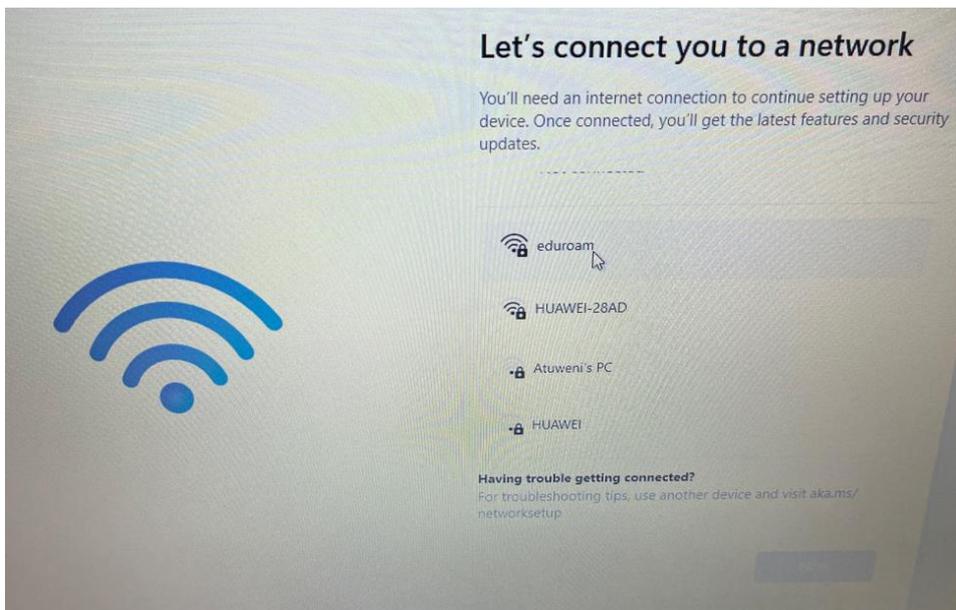
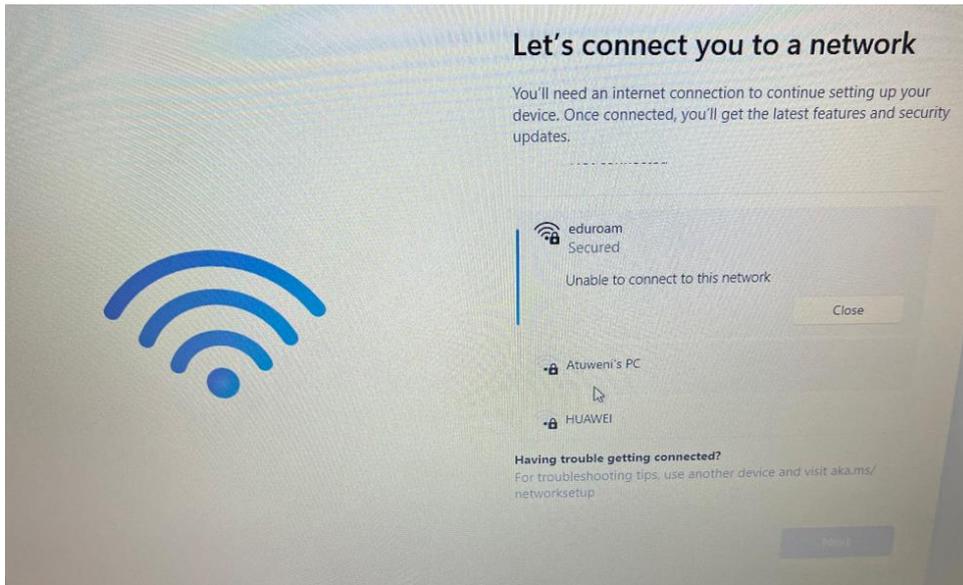
6. Let's connect your network, Choose **“Eduroam”** from the list available.



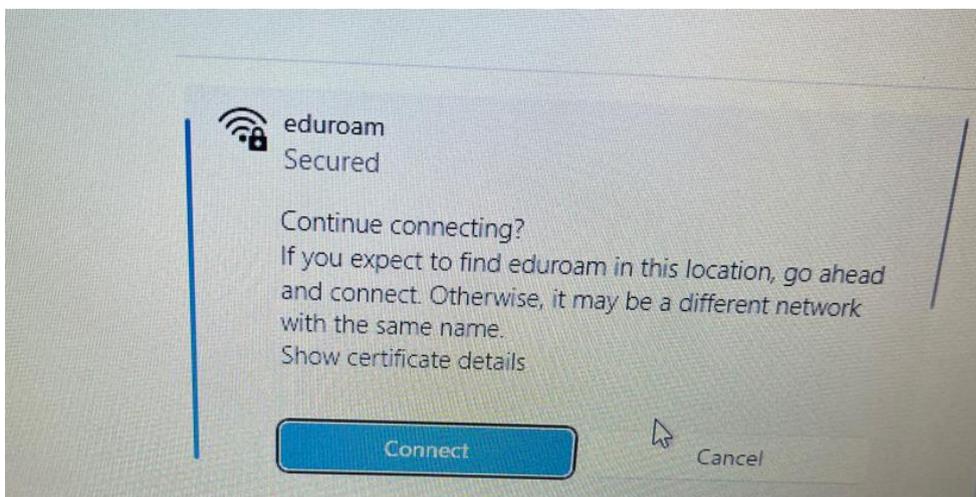
7. Type in you Mandela username and password as shown below.



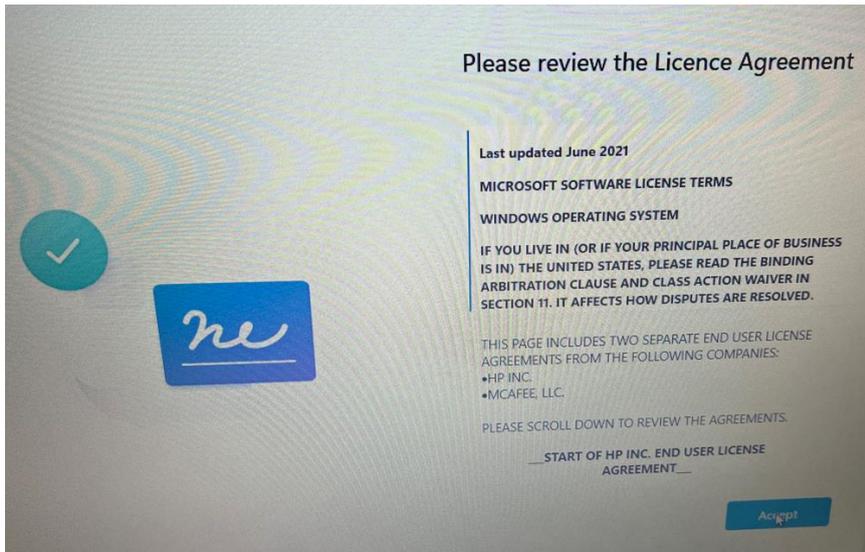
8. If you get the following message “Unable to connect to this network” Click on Close and try again.



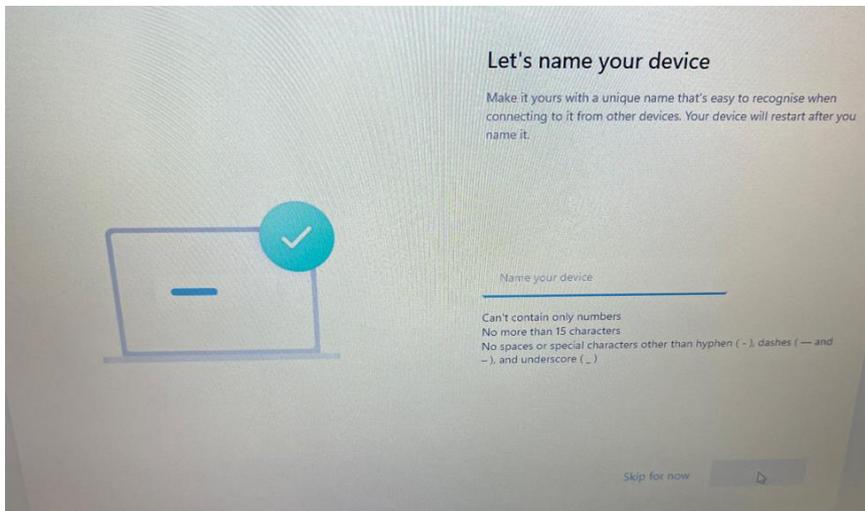
9. Continue to connect to Eduroam.



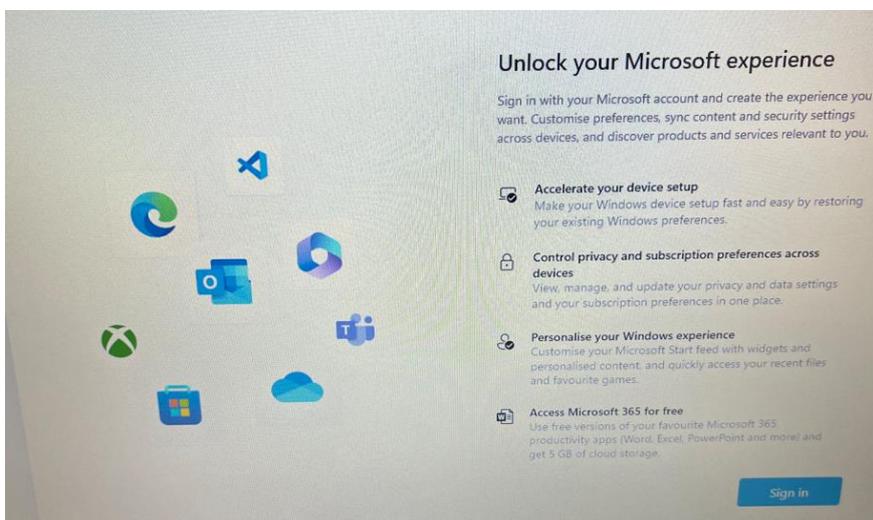
10. Review and accept the Agreement to continue.



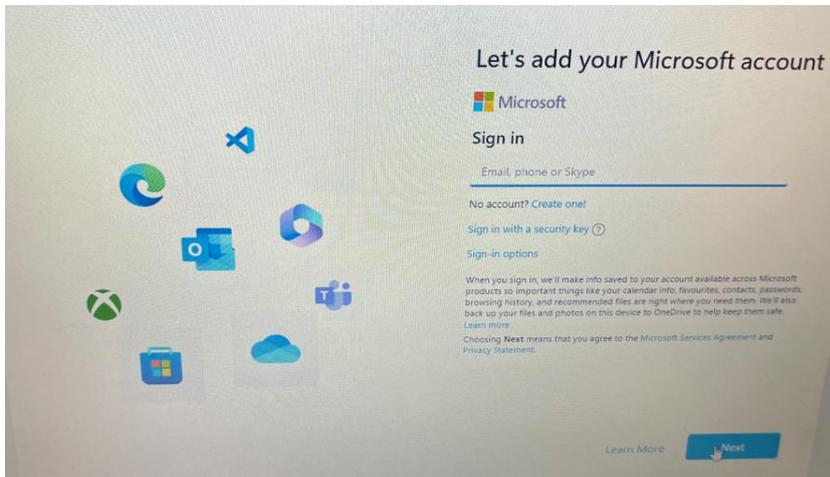
11. Give your laptop a unique name.



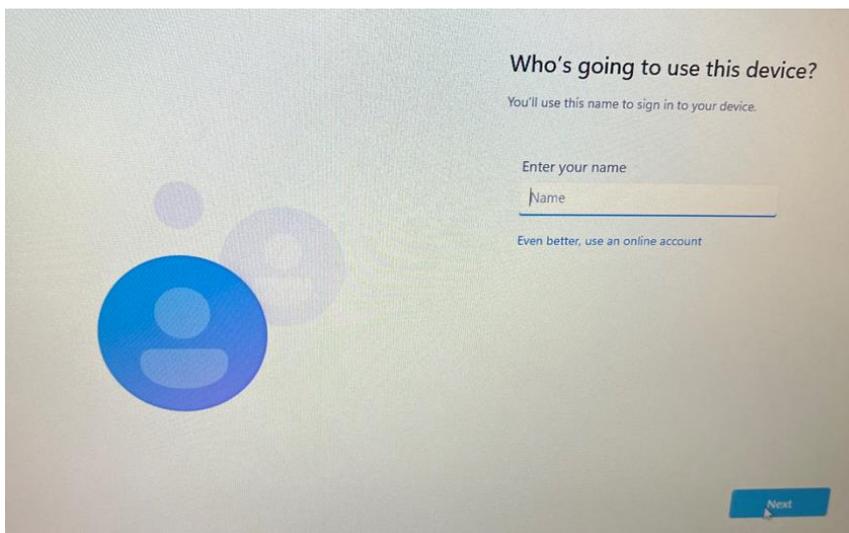
12. Sign into your Microsoft account.



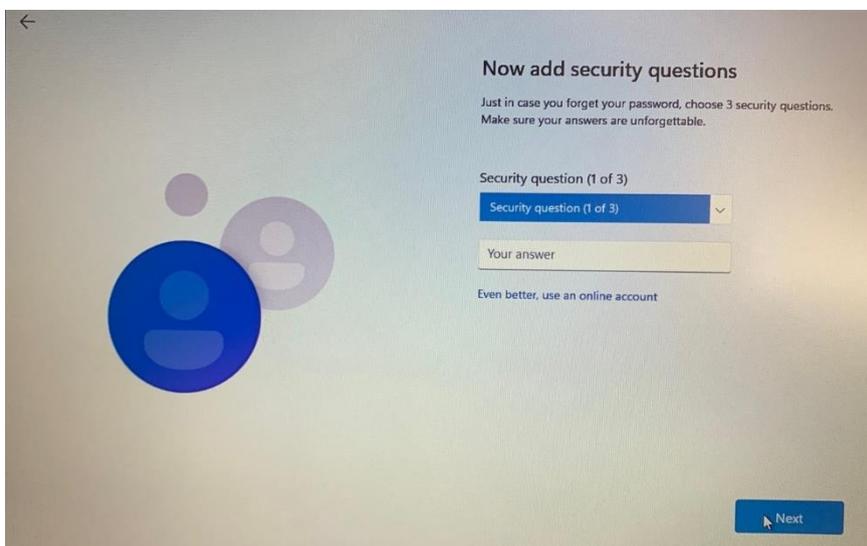
13. Type your Microsoft account email address, **if you do not have one you can bypass this step by entering the following email address: no@thankyou.com** and use the password: **admin**.



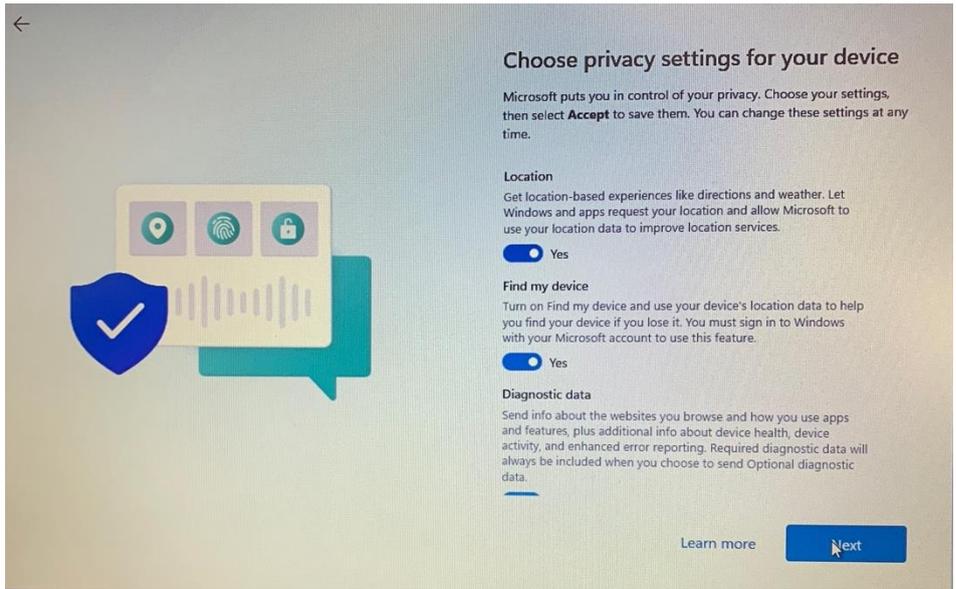
14. Type in your username and continue.



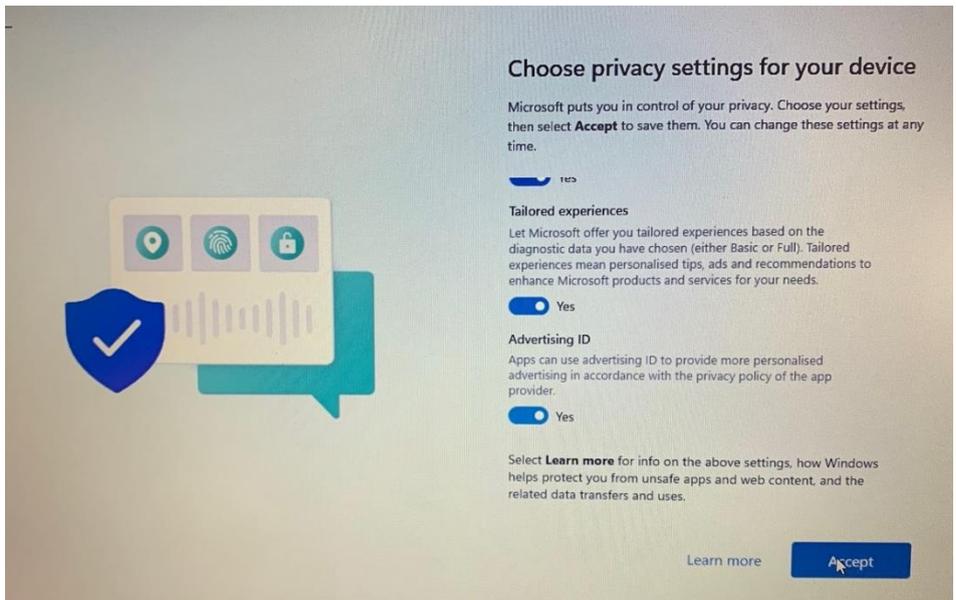
15. Add your unique security questions to reset your laptop password.



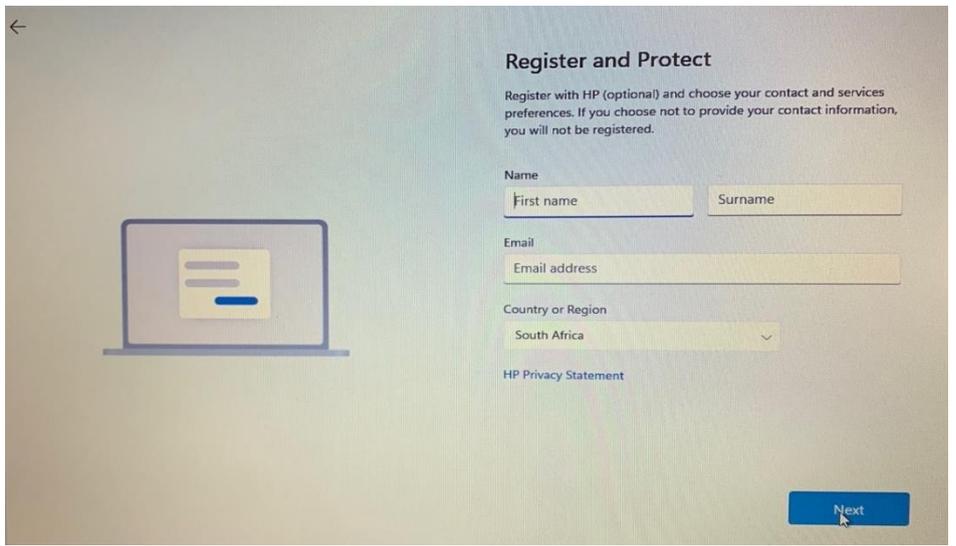
16. Choose your preferred privacy settings and click on next.



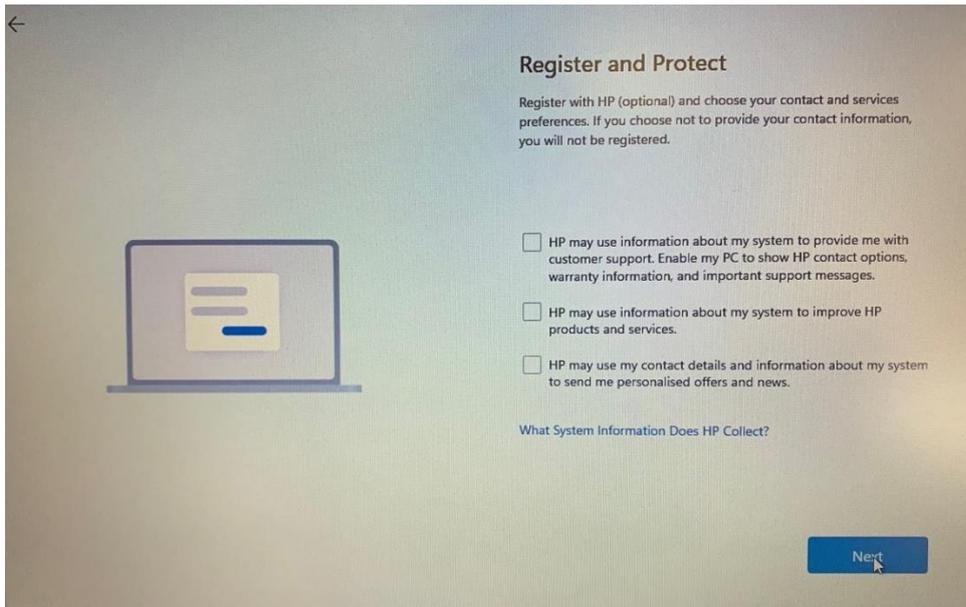
17. Once completed, select **Accept**.



18. Register your device for warranty purposes, complete all the fields and click next.



19. Select appropriate options and click next.



20. The device will check for updates and is ready to use.

