

# Envisioning pathways to Vision 2030: Global megatrends shaping the future of higher education

Compiled by the Office for Institutional Strategy
September 2020

# TOWARDS VISION 2030: CONTEXT AND BACKGROUND

#### Overview of strategic planning context

#### Vision 2020 to 2030

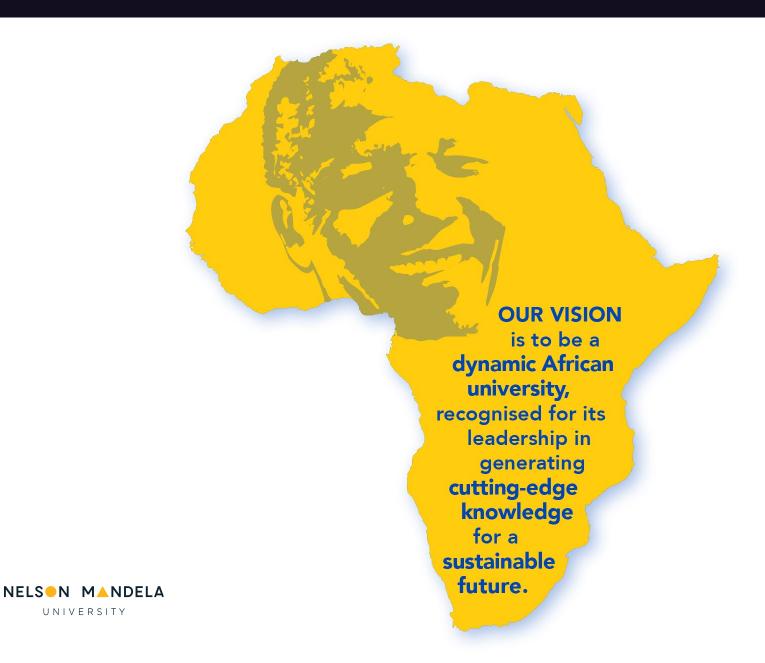
- Launch of new name and brand 2017
- Vision 2020 review 2017/18
- VC's inaugural address 2018
- VC's listening campaign 2018
- Revised Vision 2020 approved by Council - 2018
- Organisational redesign process 2018/19
- COVID-19 response plans 2020

#### Future global megatrends

- Towards Vision 2030:
  - How will we ensure readiness for the future?
  - How will global mega-trends impact our strategic positioning and priorities?
  - Futures thinking
  - V2030 stakeholder engagement and strategy development



# **Our vision**



# Our mission

To offer a diverse range of lifechanging educational experiences for a better world.





#### **OUR VALUES**



We must be truthful and rigorous in the pursuit of a more equal and just society. We must have the courage to call it right in the most difficult circumstances.

#### - DIKGANG MOSENEKE

Former Deputy Chief Justice, Constitutional Court of South Africa

#### **Strategic opportunities**

- University in the service of society
- Repositioning engagement and responsiveness
  - how does our knowledge contribute to addressing grand societal challenges?
- Transformative, social justice orientation
- African-centred identity and ethos
- Student-centric ecosystem of support
- Employer of first choice for talented staff
- Strategic growth areas:
  - Ocean sciences
  - Medical school
  - Transdisciplinarity, including revitalising the humanities and critical Mandela studies
  - Sustainability science





# GLOBAL MEGA-TRENDS IMPACTING ON OUR FUTURE

#### **Defining megatrends**

The Oxford English Dictionary defines a megatrend as an important shift in the progress of a society or of any other particular field or activity.

Megatrends are large, transformative global forces that define the future by having a farreaching impact on business, economies, industries, societies and individuals.

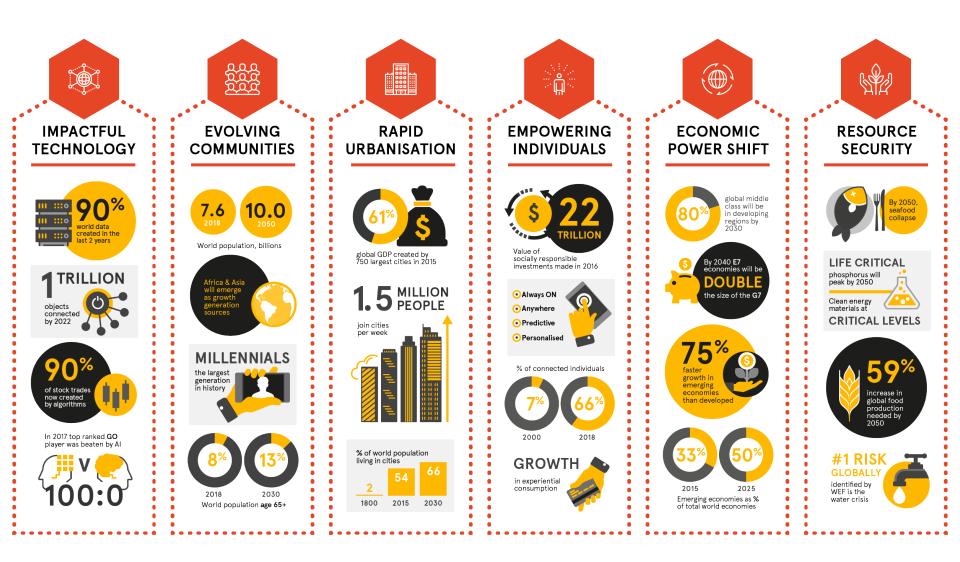
Source: <a href="https://www.ey.com/Publication/vwLUAssets/ey-megatrends-report-2015/\$FILE/ey-megatrends-report-2015.pdf">https://www.ey.com/Publication/vwLUAssets/ey-megatrends-report-2015.pdf</a>

Megatrends are the driving forces that define the world today and that of tomorrow. In other words, they are what we know about a likely future. Megatrends are characterised by being far-reaching, global patterns related to behaviour, mobility and environment. Source: <a href="https://innovationenglish.sites.ku.dk/metode/megatrends/">https://innovationenglish.sites.ku.dk/metode/megatrends/</a>

Global megatrends are macroeconomic and geostrategic forces that are shaping our world, and our collective futures in profound ways. The implications of these forces are broad and varied, and they will present us with both opportunities to seize and risks to mitigate.

Source: <a href="https://www.pwc.com/gx/en/government-public-services/assets/five-megatrends-implications.pdf">https://www.pwc.com/gx/en/government-public-services/assets/five-megatrends-implications.pdf</a>







# MEGATRENDS

The trends shaping work and working lives

# Technology and globalisation Volume of goods and services traded globally has increased more than fivefold since 1980



#### Increased participation of women



In 1971, 37% of people in employment were women, in 2013 it was 47%

#### De-industrialisation

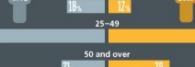


In 1961, 36% were employed in manufacturing, and 49% were employed in services



In 2011, 8% were employed in manufacturing, and 81% were employed in services

#### 1997 under 25



Demographic change (by % of people in employment)

Decline of collective institutions

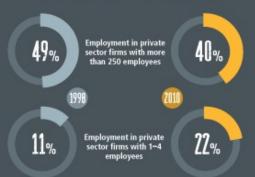


#### Increased educational attainment



In 1993, 11% of the working-age population had a degree while 26% had no qualifications. By 2011 24% had a degree and 11% had no qualifications

#### Changing employment relationship





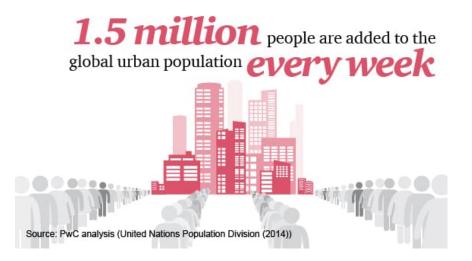
#### Now read the full report and join in...

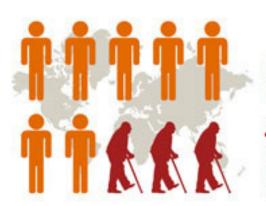
For in-depth analysis and commentary on the seven biggest changes of recent times, in work, the workplace and the workforce, access the full report by visiting: cipd.co.uk/megatrends

Tell us how these trends are affecting your world, and which other trends are on your radar. Join and follow the debate: #megatrends





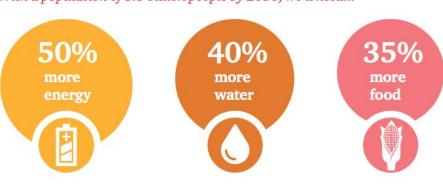




1 billion expected increase in the world's population by 2025

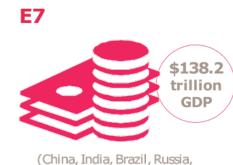
300 million of that increase is predicted to come from those aged 65 or more

#### With a population of 8.3 billion people by 2030, we'll need...



2050
G7
\$69.3
trillion
GDP

(US, Japan, Germany, UK,
France, Italy, Canada)

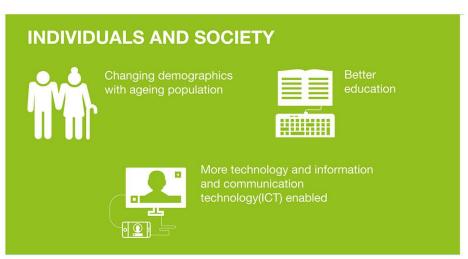


Indonesia, Mexico, Turkey)

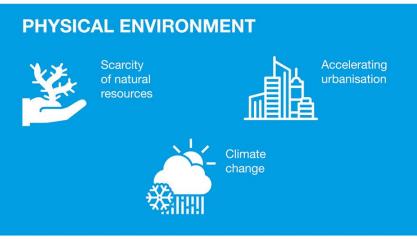
Source: National Intelligence Council's report. "Global Trends 2030: Alternative Worlds" (December 2012) http://www.dni.gov/files/documents/GlobalTrends 2030.pdf

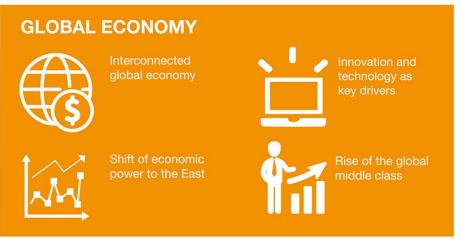
## **Zooming Out to the World**

#### GLOBAL MEGATRENDS



66 Just as we shape the world, the world is shaping us





#### **Global megatrends**



https://www.pearson.com.au/insights-and-news/the-future-of-education/the-future-of-skills/sought-after-skills-in-2030/

# Megatrends

#### **Demographics**

Digital health and tracking devices

Ageing societies

Millennials and changing consumer behaviour

#### **Multipolar World**

Geopolitical diffusion of power

Rise of emerging and frontier markets

Growing global wealth

Increasing conflicts

#### **ESG**

Climate change

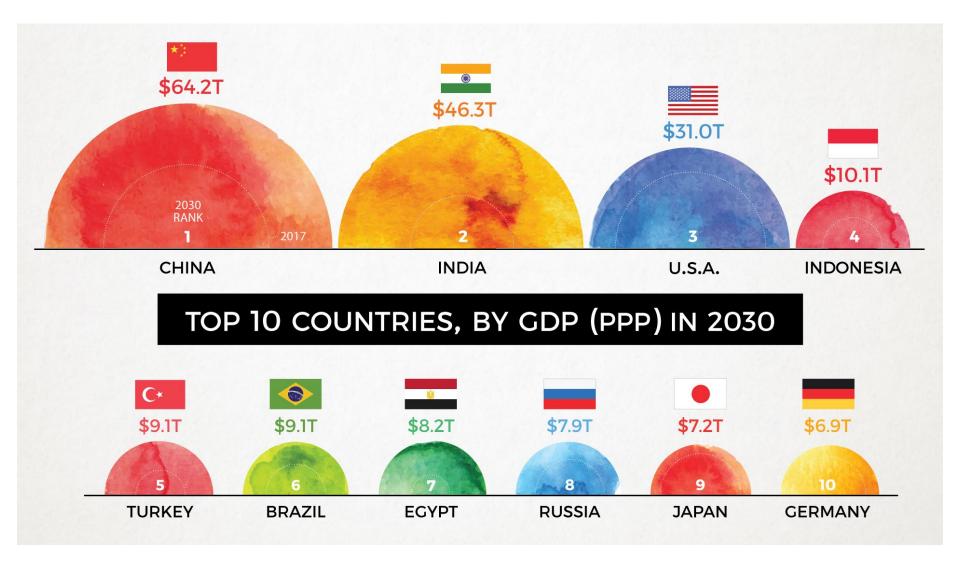
Social responsibility

Corporate governance

#### **Innovation**

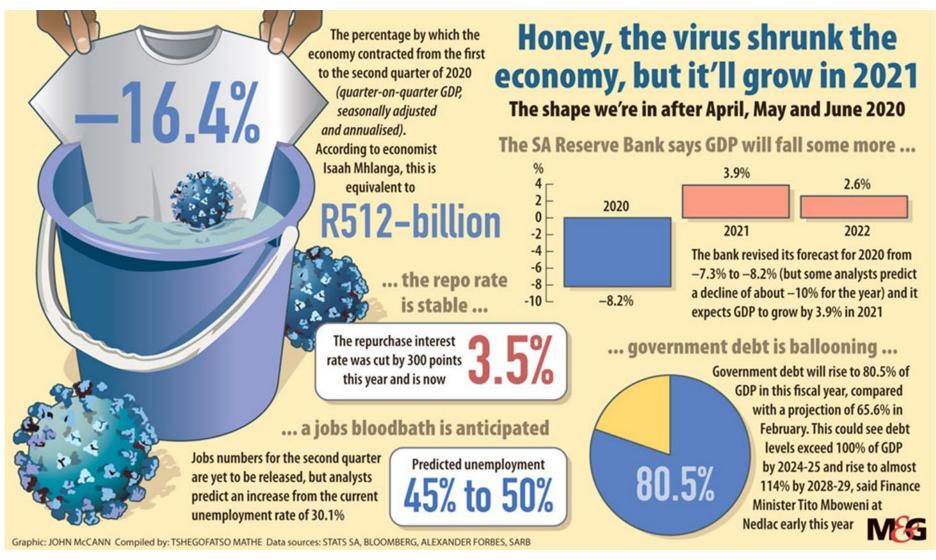
Artificial Intelligence, Robotics, Internet of Things, Digitalization

### Global megatrends: The rise of the East





# Impact of COVID-19 on South African economy



NELSON MANDELA

#### **United Nations sustainable development goals**

# SUSTAINABLE GEALS DEVELOPMENT GEALS































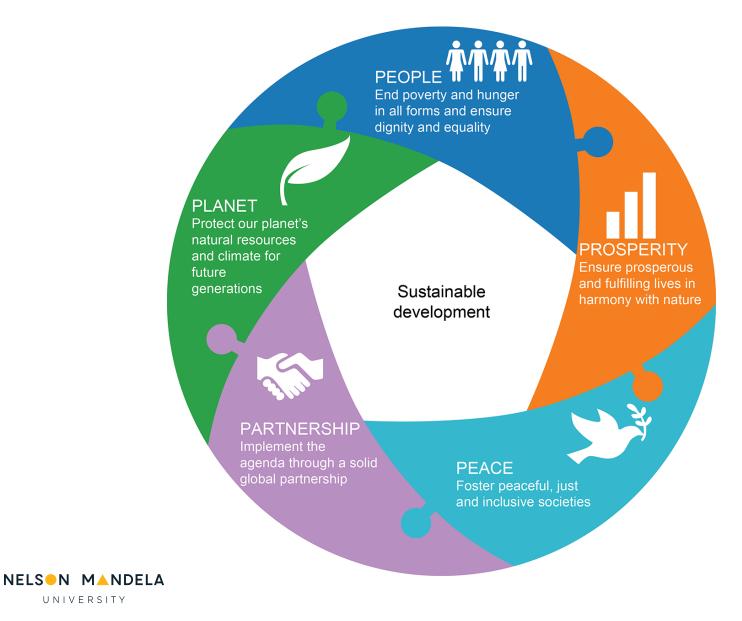




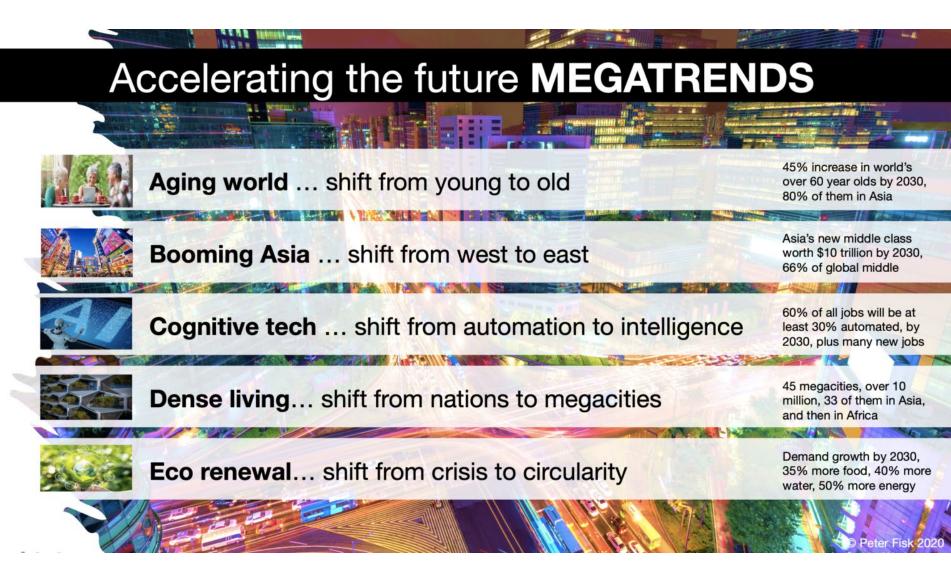




#### **Elements of sustainable development**



#### **Global megatrends: Impact of COVID**





## **Global megatrends: Impact of COVID**

# Driving human and tech INGENUITY

Digital self



Connected Belonging Enabled Intelligent health



Digital Analytical Tracked Distributed work



Agile Remote Freelance Platform **retail** 



Automated Cashless Delivered Personal **mobility** 



Individual Electric Local Lifelong education



Flexible Options Hybrid

More intelligent solutions ... more liquid businesses

© Peter Fisk 2020



## Global megatrends: Impact of COVID

#### Most likely fallout for the world

Prolonged recession of the global economy	68.6%
Surge in bankruptcies (big firms and SMEs) and a wave of industry consolidation	56.8%
Failure of industries or sectors in certain countries to properly recover	
High levels of structural unemployment (especially youth)	
Tighter restrictions on the cross-border movement of people and goods	
Weakening of fiscal positions in major economies	
Protracted disruption of global supply chains	
Economic collapse of an emerging market or developing economy	
Cyberattacks and data fraud due to a sustained shift in working patterns	37.8%
Another global outbreak of COVID-19 or different infectious disease	
Additional unemployment from accelerated workforce automation	
Exploitation of COVID-19 crisis for geopolitical advantage	
Governmental retention of emergency powers and/or erosion of civil liberties	
Exacerbation of mental health issues	
Fresh surge in inequality and societal divisiveness	21.3%
Sharp increase in inflation globally	
Humanitarian crises exacerbated by a reduction in foreign aid	19.6%
Anger with political leaders and distrust of government	
Higher risk of failing to invest enough in climate resilience and adaptation	



#### Africa Agenda 2063





# Africa's demographic dividend



Number of people aged 65 or older will double to

billion by 20301

of the global youth reside in developing nations2

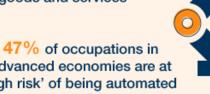




Africa's population is projected to double by 2050, while Europe's is expected to shrink3



Almost 80% of companies say their customers are changing how they access goods and services4



advanced economies are at 'high risk' of being automated in the next 20 years5

- 1. McKinsey Global Forces: how strategic trends affect your business (2010)
- 2. International Labour Organization Global Employment Trends for Youth (2013) 3. PWC - Five global megatrends continue to advance (2015).
- 4. Economist Intelligence Unit Supply on demand: Adapting to change in consumption and delivery models (2013)
- 5. Oxford Martin School The Future of Employment: How Susceptible are Jobs to Computerisation (2013)

The biggest challenge in highincome countries is that the traditional university-going population is shrinking while the non-traditional, university population over age 24 and post retirement age is continuing to expand.

In Africa and parts of Asia there is huge demographic dividend due to a burgeoning youth and this offers opportunities established higher education with international institutions strategies.

By 2030, an estimated increase of nearly 120 million students in higher education and 2.3 million internationally mobile students.

#### THE GIG ECONOMY ~ New opportunities

The way work is organised is changing and remote working is possible for more and more people. The rise of the "gig economy" means that work is no longer tied to a steady job.

# **COLLABORATION** ~ Working together

A greater emphasis on teamwork means that social skills are becoming more highly prized in society.

# GLOBALISATION ~ It's a small world

With global mobility on the rise, classrooms are becoming ever more diverse.

#### **DIGITALISATION** ~

Three out of four people access the Internet daily or almost every day to connect with friends and social networks and access information or services.

# GET READY ~ Linking education with the world of work

Employers and educators collaborate to help students make the transition from education to work.

#### LIFELONG LEARNING ~

Learning to work, working to learn

Longer working lives and rapidly changing skill demands increase the need for continuous learning throughout life.

# ENVIRONMENTAL SECURITY ~

#### A change in the weather

The impact of climate change is seen in higher temperatures, rising sea levels and more frequent extreme weather events.

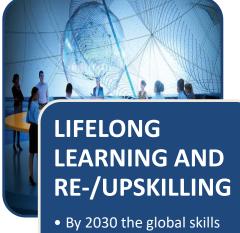
# THE FUTURE WORLD OF WORK IS UPON US

#### **Future of work**

The jobs of the future are expected to be more machine-powered and data-driven, but they will also require uniquely human skills such as complex problem-solving, critical thinking, interpretation, design thinking, creativity, originality and initiative, resilience, flexibility, and emotional intelligence.







- By 2030 the global skills deficit is expected to reach 85.2m workers.
- Millions of workers will need to be reskilled to transition into new jobs and keep pace with the new world of work.

#### **Future of work**

#### The 4 Kinds of Work in the Future

How the democratization and technological empowerment of work will affect organizations.

High **WORK REIMAGINED UBER EMPOWERED** TYPE OF WORK TYPE OF WORK Work via platforms, projects, gigs, Work via platforms, projects, gigs, freelancing, contests, contracts, and freelancing, contests, contracts, and tours of duty tours of duty **DEMOCRATIZATION OF WORK TECHNOLOGIES TECHNOLOGIES** Traditional delivery Delivered by new technologies such as cloud, on-demand artificial intelligence, extreme personalization and personal devices **CURRENT STATE TODAY, BUT TURBO CHARGED** TYPE OF WORK TYPE OF WORK Full-time employment, with variations such Full-time employment, with variations such as contract, part-time, and flexible work as contract, part-time, and flexible work **TECHNOLOGIES TECHNOLOGIES** Delivered by new technologies such as cloud, Traditional delivery on-demand artificial intelligence, extreme personalization and personal devices Low TECHNOLOGICAL EMPOWERMENT — → High Low ←



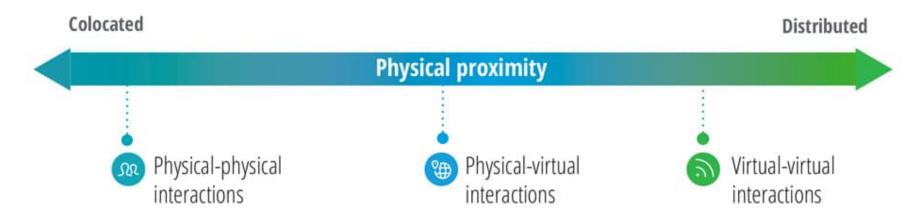
**SOURCE** CHREATE DATA, 2015

© HBR.ORG

#### **Future of work**

FIGURE 4

#### Workplaces are also shifting



Source: Deloitte analysis.

Deloitte Insights | deloitte.com/insights



# Human-centred agenda for the future of work

The ILO human-centred agenda calls for placing people and the work they do at the centre of economic and social policy.

Three pillars of action to drive growth, equity and sustainability for present and future generations:

- Increase investment in people's capabilities
- Increase investment in the institutions of work
- Increase investment in decent and sustainable work





### Multi-generational workplace



# Mind the Gap: Managing Five Generations in the Workplace

**GENERATION Z** (Born 1997 onward)

05

- Accustomed to change and expects it in the workplace<sup>3</sup>
- Value in-person interactions<sup>3</sup>
- · Look for feedback on a frequent, ongoing basis4

MILLENIALS (Born 1977-1997) 04

- · Looking to be coached or mentored3
- · Prefer collaborative and technology-centric training3
- · Aligning with company values is key4

**GEN-X** (Born 1965-1976)

03

- View change as a vehicle for opportunity<sup>3</sup>
- Embrace a hands-off management policy<sup>2</sup>
- Entrepreneurial spirit and results-oriented<sup>5</sup>

**BABY BOOMERS** (Born 1943-1964)

02

- More reserved in communication style<sup>3</sup>
- Value traditional instructor-led courses or self-learning tools<sup>3</sup>
- · Top qualities for a manager are being ethical, fair, consistent4

**TRADITIONALISTS** (Born before 1943)

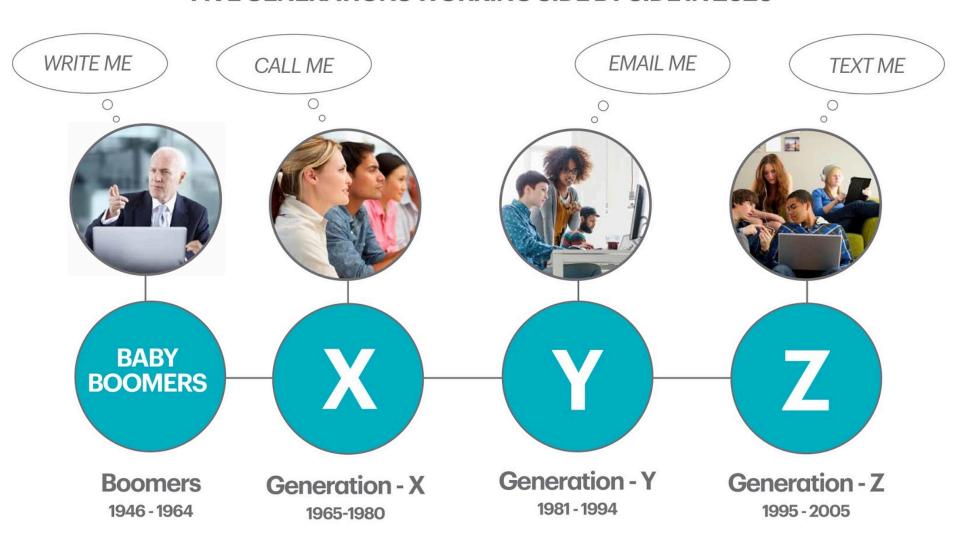
01

- · Believe in hierarchical management style1
- Strong work ethic and loyal to their company<sup>2</sup>
- Slow to adapt to new technology<sup>2</sup>

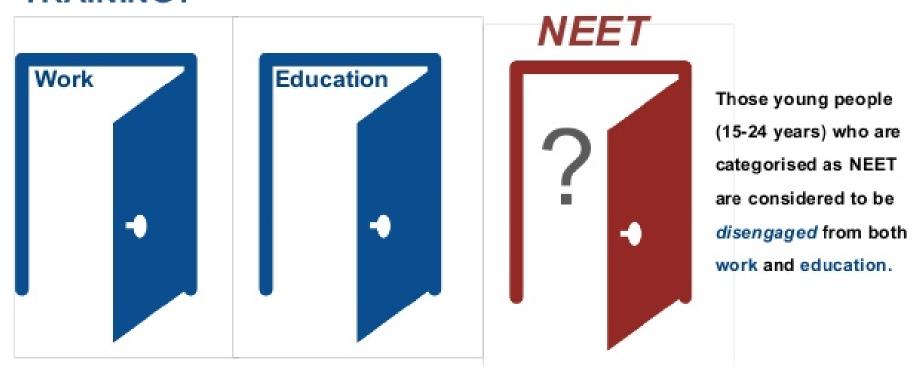


## Multi-generational workplace

#### **FIVE GENERATIONS WORKING SIDE BY SIDE IN 2020**



# WHAT IS (NEET) NOT IN EMPLOYMENT, EDUCATION OR TRAINING?



Youth NEET rate is calculated as the total number of youth who are NEET as a proportion of the total youth-specific working-age population



## Youth not in employment education or training (NEET)

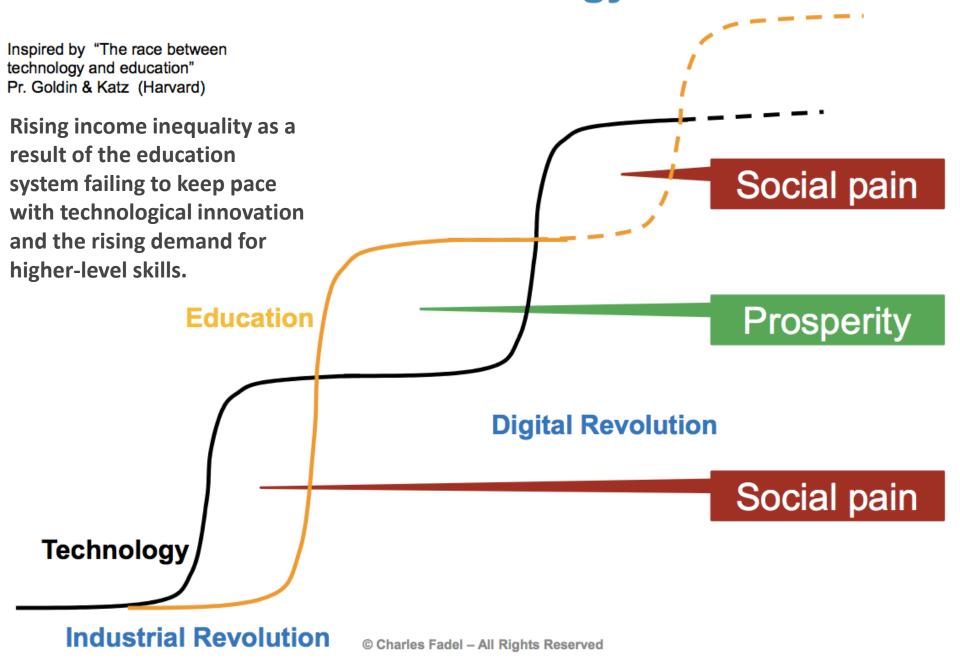
- The number of unemployed people in South Africa increased from 4.6 million in Q1:2010 to 7.1 million in Q1:2020.
- The unemployment rate among the youth is higher irrespective of education level. Significant increase in graduate unemployment (Q1 2020 = 33.1% of all graduates aged 15 – 24 years were unemployed).
- Approximately 3.5 million (34.1%) out of 10.3 million young people aged 15-24 years were not in employment, education or training (NEET). The overall NEET rate increased by 0.8% in Q1:2020 compared to Q1:2019.



# READYING GRADUATES FOR THE FUTURE



# The Race between Technology and Education



## **Future skills**

With disruption driving workforce changes, human and digital skills are now considered foundational, with the 'ability to learn' regarded as a graduate's most valuable asset.

# Top 10 Skills

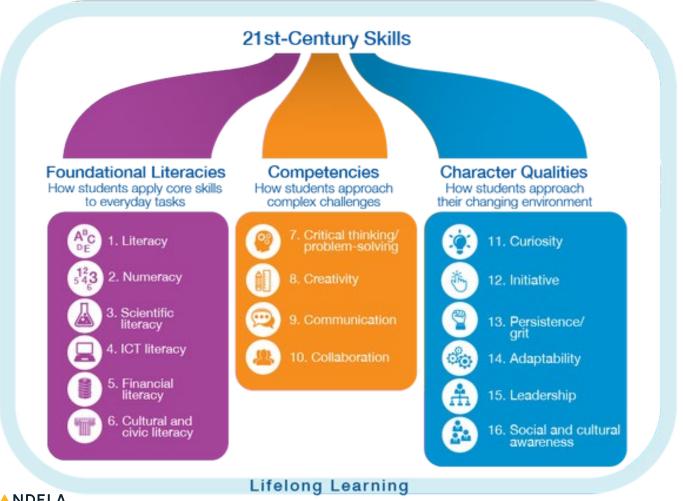
in 2015	in 2020	in 2030
1. Complex Problem Solving	1. People Management	1. Judgment & Decision Making
2. Coordinating with Others	2. Complex Problem Solving	2. Fluency of ideas
3. People Management	3. Critical Thinking	3. Active Learning
4. Critical Thinking	4. Creativity	4. Learning Strategies
5. Negotiation	5. Coordinating with Others	5. Originality
6. Quality Control	6. Emotional Intelligence	6. System Evaluation
7. Service Orientation	7. Judgment & Decision Making	7. Deductive Reasoning
8. Judgment & Decision Making	8. Service Orientation	8. Complex Problem Solving
9. Active Listening	9. Negotiation	9. Systems Analysis
10. Creativity	10. Cognitive Flexibility	10. Monitoring

Source: Future of Jobs Report, World Economic Forum

www.weforum.org/

## 21st century skills

To do well in the 21st century, students need more than traditional academic learning. They need foundational literacies, **competencies** and **character qualities**.





## Knowledge, skills and attributes for the future

How should our curricula be designed to cultivate these graduate attributes and skills?

## Knowledge

"What we know and understand"

Interdisciplinarity Traditional (i.e., Mathematics) Modern (i.e., Entrepreneurship) Themes (i.e., Global Literacy)

## Skills

"How we use what we know"

Creativity
Critical Thinking
Communication
Collaboration

## 21<sup>st</sup> Century Learner

#### Character

"How we behave and engage in the world"

Mindfulness Curiosity Courage Resilience Ethics Leadership

## Meta-Learning

"How we reflect and adapt"

Metacognition Growth Mindset



UNIVERSITY

@ Center for Curriculum Redesign

## **UNESCO Education 2030 commitments**

#### The Education 2030 commitments

#### The agenda rests on three central pillars...







#### to be achieved through 10 targets...



Publicly-funded, primary and secondary education



Early childhood development and pre-primary education



Access to all levels of education



Relevant skills for work



Gender
equality and
inclusion of
marginalised
groups



Youth and adults literacy and numeracy skills



Learning to live together and protect nature



Safe and inclusive learning environments



More scholarships for students from developing countries



Well trained teachers who are valued



# **T-shaped professionals**

#### COMPETENCES

### **MINDSET & TALENT**

Critical thinking Creativity Communication Collaboration Curiosity
Initiative
Persistence
Empathy
Adaptability

#### DOMAIN KNOWLEDGE

Area of specialisation Expertise

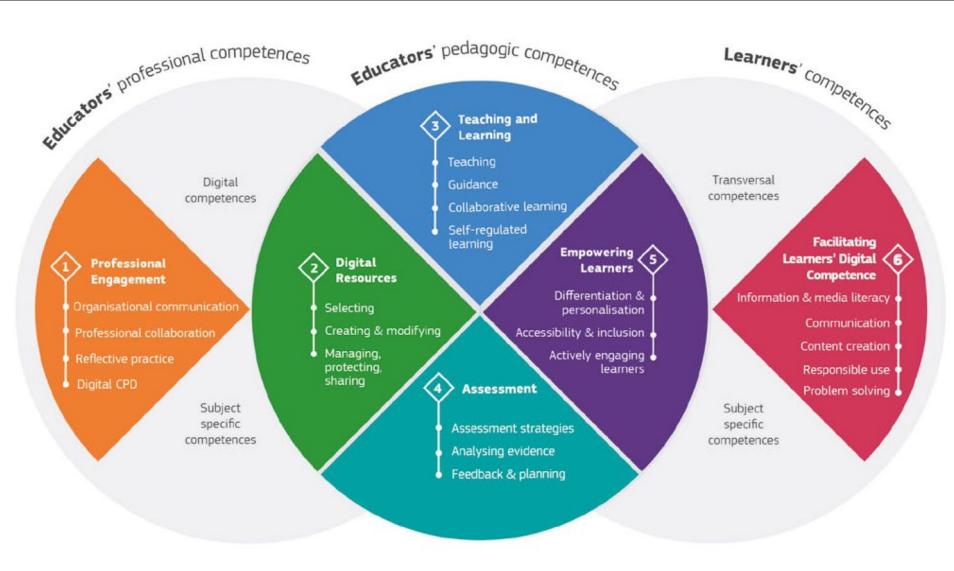
#### **CORE LITERACIES**

- Reading and writing
- Numeracy
- Scientific literacy

- ICT fluency
- Language skills (mothertongue +1)
- Cultural and civic awareness



# **Digital competences**





# WHAT NEXT? RESPONDING TO GLOBAL MEGA-TRENDS

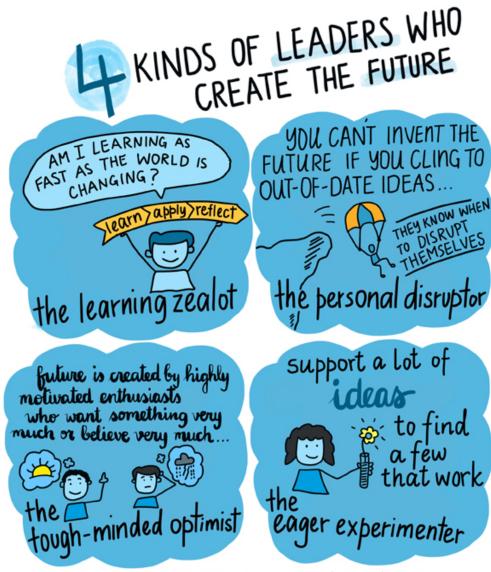
## Responding to global mega-trends

- 1. Identify trends not on the radar. Which of the trends are on the organisational radar in terms of their possible implications? Which ones are being ignored and should be taken more seriously? What other trends are key?
- **2. Focus on (virtual) geographies that matter.** How might these megatrends look in each region and country?
- **3. Think through impacts on different groups of people.** How might these megatrends impact poor/marginalised populations? Which groups are inadvertently being privileged or excluded? What does this mean for how to support those struggling under conditions of poverty or social marginalisation?
- **4. Figure out opportunities and challenges using a systems perspective.** What do we assume about each megatrend and how it will affect others? What new options can emerge within these interactions to tackle poverty and inequality?
- **5. Decide which trends to take on and what roles to play.** What kind of agent of change and what kind of change does it want to support in relation to each megatrend? Such discussions can help clarify organisational identity and mission amid global changes.
- **6. Reimagine partnerships, roles and possibilities.** Are new partnerships spotted and fostered? Is the university well placed to be part of an intervention that aligns with its identity, mission and strengths? What do the trends suggest for other key operational assumptions, such as the ability to raise funds?



# How to approach the future?

- Ignore argue that the future is out of reach and that there is plenty to focus on in the present.
- Prepare being agile, alert, and responsive to changes and trends and doing what it takes to position ourselves for the unknown.
- Anticipate notice trends and develop the ability to proactively track what is likely to shape the future.
- *Create* be active agents in creating the future.



NELSON MANDELA

Insights by: Bill Taylor, HBR Sketchnote by: Tanmay Vora | @tnvora | QAspire.com

# VISION 2030: LET'S CO-CREATE THE FUTURE TOGETHER

## Change the World











www.mandela.ac.za